

Interim Ministry Resources

Chapter 16 Leadership

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Resources

1) Character

Biblical Requirements of Leaders: Four must-have traits | Articles | Building Church Leaders

Commitment Conviction Competency **Character**

<http://www.buildingchurchleaders.com/articles/2004/le-040329.html>

[Images for Biblical Requirements of Leader's Commitment Conviction Competence Character](#)

Character - Church Leadership

Character is the Utmost of Importance for Anyone in or Desiring to be in Church Leadership!

<http://www.churchleadership.org/67282>

[Images for Character - Church Leadership Character is the Utmost of Importance for Anyone in or Desiring to be in Church Leadership!](#)

Character | Definition of Character by Merriam-Webster

: moral excellence and firmness a man of sound *character*

<https://www.merriam-webster.com/dictionary/character>

[Images for Character | Definition moral excellence and firmness](#)

Character Quotes - BrainyQuote

<https://www.brainyquote.com/topics/character>

[Images for character quotes](#)

<https://www.goodreads.com/quotes/tag/character>

www.wow4u.com/character-quotes/

www.wiseoldsayings.com/character-quotes/

<https://www.pbs.org/newshour/spc/character/quotes/>

<https://motivationgrid.com/21-life-changing-quotes-on-building-character/>

[Images for life-changing-quotes-on-building-character](#)

<http://en.proverbia.net/citastema.asp?tematica=176>

<https://www.great-inspirational-quotes.com/character-quotes.html>

<http://allswagga.com/blog/2010/07/04/20-awesome-quotes-on-character/>

www.inspirational-quotes.info/character.html

<http://whatwillmatter.com/2013/10/quotations-character-reputation-character-education-best-quotes-ever/>

[Images for quotations-character-reputation](#)

<https://www.ranker.com/list/notable-and-famous-character-quotes/reference>

<https://www.successories.com/iquote/category/139/character-quotes/1>

<https://www.motivatingquotes.com/character.htm>

<https://www.leadershipnow.com/characterquotes.html>

<https://www.forbes.com/quotes/theme/character/>

<https://www.christianquotes.info/quotes-by-topic/quotes-about-character/>

Chris Tomasson @christomasson

John DeFilippo on #Vikings future QB: "**Character** is No. 1 for me. If you have character at that position, you have a chance to succeed." 11:05 AM - 9 Feb 2018

<http://www.1500espn.com/vikings-2/2018/02/vikings-new-offensive-coordinator-defilippo-describes-ideal-quarterback/>

[Images for John DeFilippo on #Vikings future QB: "Character is No. 1 for me. If you have character at that position, you have a chance to succeed."](#)

<https://pro32.ap.org/article/vikings-hire-eagles-qb-coach-john-defilippo-run-offense>

<https://me.me/i/date-vikings-hiring-eagles-qb-coach-john-defilippo-as-offensive-20579017>

5 Character Tests Every Great Leader Passes – Carey Nieuwhof

In my view, the greatest leaders I know pass all five of these character tests many others fail.

<http://careynieuwhof.com/2015/08/5-character-tests-every-great-leader-passes/>

[Images for Character Tests Every Great Leader Passes – Carey Nieuwhof](#)

<https://careynieuwhof.com/ultimate-character-tests-leader/>

<https://www.pinterest.com/pin/519743613236856237/> Explore Character Test, Leadership, and more!

<http://careynieuwhof.com/2015/10/5-signs-your-character-is-slowly-imploding/>

<http://careynieuwhof.com/2015/02/9-little-character-tests-tell-way-much/>

<https://careynieuwhof.com/crisis-reveals-character/>

<http://careynieuwhof.com/2015/09/why-its-time-to-rethink-what-it-means-to-be-called-to-ministry/>

<http://careynieuwhof.com/2013/02/what-determines-your-true-potential-you-might-be-surprised/>

<http://careynieuwhof.com/2014/05/silencetest/> **Character**—not competency—determines your true capacity.

<https://www.facebook.com/cniewhof/posts/523861344468965> **Character**, not competency, determines your capacity.

<http://careynieuwhof.com/2014/06/charactertest/>

<https://careynieuwhof.com/tag/character/>

<https://careynieuwhof.com/what-determines-your-true-potential-you-might-be-surprised/>
<http://careynieuwhof.com/2016/08/5-things-every-leader-should-tell-their-top-leaders/> #1
<http://careynieuwhof.com/2016/02/25-things-all-the-great-leaders-do/> #2
<http://www.churchleaders.com/pastors/pastor-articles/175235-carey-nieuwhof-every-leader-needs-to-take-this-character-test.html>
<https://twitter.com/cniewhof/status/720716622936346625> How you return the shopping cart. 1 of 9 small **character** tests that tell you A LOT about yourself:
<https://player.fm/series/the-carey-nieuwhof-leadership-podcast-lead-like-never-before/cnlp-bonus-016-my-advice-for-young-leaders-and-developing-your-character-with-doug-smith-on-the-l3-leadership-podcast>
<http://churchleaders.com/author/careynieuwhof>
<https://www.facebook.com/cniewhof/>
<https://www.amazon.com/Carey-Nieuwhof/e/B003GJCLCM>
https://www.goodreads.com/author/show/3396023.Carey_Nieuwhof
[Images for Carey Nieuwhof](#)

How your thoughts and actions shape your destiny! – paradoxical wisdom

Watch your thoughts; they become words. Watch your words; they become actions. Watch your actions; they become habits.

Watch your habits; they become your **character**. What your character; it becomes your destiny.

<http://paradoxicalwisdom.wordpress.com/2013/01/30/how-your-thoughts-and-actions-shape-your-destiny/>
[Images for thoughts and actions shape your destiny](#)

Leading Character (Leadership Library) by Dan B. Allender PLLC (Author)

Most would agree that character plays a critical role in leadership. But does that mean the best leaders are nearly perfect people? Or are leaders those who recognize their weaknesses and allow those shortcomings to be transformed into strengths?

No matter where our leadership roles find us---on the football team or in the corner office; organizing family activities, creating public policy, or teaching from the pulpit---all leaders are marked with character, the result of their being made in the image of God. All also are marred by sin and shortcomings. The most effective leaders, though, are the ones who embrace those realities as they are re-made by God, into the image of Christ. Author and speaker Dan Allender draws on humor, real-life stories and biblical truth to argue that every leader must both have a character and be a character. How can we proclaim resurrection without naming death and darkness? Likewise, how can we be renewed and restored without acknowledging the reality that we are marred? 'It is in our brokenness,' he concludes, 'that we have our greatest opportunity to reveal the heart of God's goodness.' And the greatest opportunity to enhance and strengthen our leadership.

<https://www.amazon.com/Leading-Character-Leadership-Library-Allender/dp/0310287626>
<https://www.goodreads.com/book/show/4760574-leading-character>
<https://books.google.com/books?isbn=0310287626>
<https://books.google.com/books?isbn=0310308984>
https://books.google.com/about/Leading_Character.html?id=QaJp7PO4WFAC
<http://www.barnesandnoble.com/w/leading-character-dan-b-allender-pllc/1100571683>
<https://www.goodreads.com/work/quotes/4825371-leading-character-leadership-library>
https://en.wikipedia.org/wiki/Dan_Allender
<https://www.keylife.org/authors/dan-allender>
<https://www.amazon.com/Dan-B.-Allender/e/B001HCW4JU>
[Images for Dan B. Allender PLLC \(Author\)](#)
[Images for Leading Character \(Leadership Library\) by Dan B. Allender PLLC \(Author\)](#)
[Images for leadership library books](#)

Lessons from My Mentor

"The most important thing that matters in a leader is **character**. Almost everything else can be taught." Thomas Fischer

http://www.ministryhealth.net/mh_articles/033_lessons_from_my_mentor.html
[Images for most important thing that matters in a leader is character](#)

Lincoln on Leadership – Book Review

Honesty and Integrity are the Best Policies" is the first chapter in Part 2: "**Character**." The nickname "Honest Abe" may seem a bit corny to us now, but Lincoln came by this fairly. His frankness when communicating with the American people about the war, even when things were not going well, allowed him to sustain credibility and, more importantly, motivate the American people to devote their energies to the war effort. Phillips quotes Burns, who states, "Divorced from ethics, leadership is reduced to management and politics to mere technique" (p. 52). By demonstrating his commitment to equality and liberty in word and deed, Lincoln was able to secure his followers' commitment to these principles, as well; they became shared values, "owned" by the organization as a whole.

<http://johnsoncityslim.wordpress.com/2010/03/03/lincoln-on-leadership-review/>
[Images for Lincoln on Leadership – Book Review Honesty and Integrity are the Best Policies](#)
<http://www.amazon.com/Lincoln-Leadership-Executive-Strategies-Tough/dp/0446394599>
[Images for Lincoln-Leadership-Executive-Strategies-Tough](#)
http://www.2shared.com/document/SDqMlorO/Lincoln_on_Leadership_-_Execut.html
<http://small.free-books.biz/Lincoln-on-Leadership-Executive-Strategies-for-Tough-Times-PDF-95.html>
[Images for Lincoln-on-Leadership-Executive-Strategies-for-Tough-Times](#)

Louder than Words: The Power of Uncompromising Living by Andy Stanley

Your **character**, more than anything else, will impact how much you accomplish in this life. It is more important than your talent, your education, your background, or your network of friends. Andy Stanley helps you chart a course toward becoming a man or woman of character. You'll discover a definition of character that will inspire you for a lifetime, the external and internal benefits of strong character, the six false beliefs behind negative behaviors, and more. Using practical insights, biblical exposition, and engaging stories, Stanley guides you step by step in setting the personal goals that will build the foundation for true success.

<https://www.amazon.com/Louder-Than-Words-Uncompromised-Living/dp/1590523466>

http://www.goodreads.com/book/show/220558.Louder_Than_Words

<http://bogbit.com/andy-stanleys-louder-than-words/>

<https://www.amazon.com/Andy-Stanley/e/B002GPZ0X4>

https://www.goodreads.com/author/list/30954.Andy_Stanley

[Images for Andy Stanley, author](#)

[Images for Louder than Words: The Power of Uncompromising Living by Andy Stanley](#)

ministry and character - Squarespace

DR. TIMOTHY KELLER

THE PRIORITY OF CHARACTER

What can we conclude from the harrowing ride we have just taken on the spiritual dangers and pitfalls intrinsic to the ordained ministry? It is this. All the causes of either visible or pending failure stem from a failure to cultivate the inner life. Look at the list of the causes of fruitlessness. They are the results of failing to know ourselves, failing to believe the gospel, and forgetting the truth of God's word. Thus, we must cultivate the work of the inner life.

<https://static1.squarespace.com/static/53189f41e4b0ee73efed7b5a/t/537bd243e4b0ea6234246ac8/1400623683866/Ministry+and+Character.pdf>

[Images for ministry and character - Squarespace DR. TIMOTHY KELLER THE PRIORITY OF CHARACTER](#)

Moral character - Wikipedia

Moral character or character is an evaluation of an individual's stable **moral** qualities. The concept of *character* can imply a variety of attributes including the existence or lack of **virtues** such as **empathy**, **courage**, **fortitude**, **honesty**, and **loyalty**, or of good behaviors or **habits**. Moral character primarily refers to the assemblage of qualities that distinguish one individual from another—although on a cultural level, the set of moral behaviors to which a social group adheres can be said to unite and define it culturally as distinct from others. Psychologist Lawrence Pervin defines moral character as "a disposition to express behavior in consistent patterns of functions across a range of situations".^[1]

https://en.wikipedia.org/wiki/Moral_character

[Images for moral character](#)

104 best Character & Leadership Development images on Pinterest

<https://www.pinterest.com/bqcggreenville/character-leadership-development/>

[Images for pinterest/character-leadership-development](#)

<https://www.pinterest.com/bgchighrockies/character-leadership/>

<https://www.pinterest.com/Patreeshie/teaching-leadership-and-character-traits/>

<https://www.pinterest.com/harrellcl/leadership-and-character/>

[Images for pinterest/leadership-and-character](#)

Return on Character: The Real Reason Leaders and Their Companies Win by Fred Kiel (Author)

Does the character of our leaders matter?

You may think this question was answered long ago. Countless business authors and analysts have assured us that great leadership demands great character. Time and again, we've seen that truth play out, as once-thriving organizations falter and fail under the guidance of leaders behaving badly. Why, then, do so many executives remain skeptical about the true value of leadership character? A winning strategy and a sound business model are what really matter, they argue; character is just the icing on the cake.

What's been missing from this debate is hard evidence: data that shows not only that leadership character matters for organizational success, but *how* it matters; and concrete evidence that it leads to better business results. Now, in this groundbreaking book, respected leadership researcher, adviser, and author Fred Kiel offers that evidence—solid data that demonstrates the connection between character, leadership excellence, and organizational results.

After seven years of rigorous research based on a landmark study of more than 100 CEOs and over 8,000 of their employees' observations, Kiel's findings show that leaders of strong character achieved up to *five times* the ROA for their organizations as did leaders of weak character.

Return on Character goes on to reveal:

- How leadership character is formed, how it creates value, and how that value spreads throughout the organization
- How low-character leaders undermine the success of even the best business plans
- How leaders at any level can develop the habits of strong character and "unlearn" the habits of poor character

The book also provides a character-building methodology—step-by-step advice and techniques for assessing your own character habits and improving your performance and that of your organization.

Return on Character provides the blueprint for building your own leadership character and creating a character-driven organization that achieves superior business results.



<https://www.amazon.ca/Return-Character-Reason-Leaders-Companies/dp/1625271301>
<http://www.goodreads.com/book/show/22750283-return-on-character>
<https://www.barnesandnoble.com/w/return-on-character-fred-kiel/1120010575>
https://books.google.com/books/about/Return_on_Character.html?id=bjG2oAEACAAJ
[Return on Character: The Real Reason Leaders and Their Companies Win](#)
<https://www.rotman.utoronto.ca/Connect/Rotman-MAG/Idea-Exchange/Fred-Kiel>
<https://hbr.org/product/return-on-character-the-real-reason-leaders-and-their-companies-win/16899-HBK-ENG>
<https://hbsp.harvard.edu/product/16899-HBK-ENG>
<http://www.strategy-business.com/article/00322?gko=14b90>
<http://www.leadershipnow.com/leadershop/9781625271303.html>
<https://www.skipprichard.com/the-real-reason-leaders-win-return-on-character/>
<http://worklife.wharton.upenn.edu/2015/05/character-c-suite-fred-kiel/>
<https://www.theladders.com/career-advice/ceo-fired-ethical-lapses>
<https://www.ebsco.com/blog/article/five-questions-for-harvard-business-review-press-author-fred-kiel>
<https://twitter.com/fkiel?lang=en>
<https://www.amazon.com/Fred-Kiel/e/B00J6DQSJE>
http://www.goodreads.com/author/show/101381.Fred_Kiel
[Images for Fred Kiel \(Author\)](#)
[Images for Return on Character: The Real Reason Leaders and Their Companies Win by Fred Kiel \(Author\)](#)

THE CHARACTER OF LEADERSHIP • - Ivey Business Journal

Scratch the surface of a true leader, or look beneath his or her personality, and you'll find character. The traits and values that make up the character of a good business leader are, for the most part, similar to those that make up the character of an outstanding citizen. These authors describe the traits and values that make up the character of leadership.

<https://iveybusinessjournal.com/publication/the-character-of-leadership/>
[Images for CHARACTER OF LEADERSHIP • - Ivey Business Journal](#)
<https://www.ivey.uwo.ca/news/news-ivey/2016/3/underscoring-the-importance-of-leader-character/>
<https://iveybusinessjournal.com/publication/developing-leadership-character/>
<https://iveybusinessjournal.com/publication/leaders-of-good-character/>
<https://iveybusinessjournal.com/publication/the-ideal-leader/>
<https://www.ivey.uwo.ca/news/video/2017/7/calgary-leaders-discuss-developing-leadership-character/>
<https://www.youtube.com/watch?v=QCBi9kx9jWs> The Importance of Leader Character - YouTube

The Foundation of Leadership Is Character, Not Charisma - Pastors.com

Plenty of highly charismatic leaders have bombed out and failed because they lacked **character**, which trumps charisma every time. You don't have to have charisma to be a leader. You do have to have character, credibility, because leadership is influence and if you don't have credibility nobody is going to follow you.

<http://pastors.com/the-foundation-of-leadership-is-character-not-charisma/>
[Images for The Foundation of Leadership Is Character, Not Charisma - Pastors.com](#)

The Road to Character [David Brooks]

#1 NEW YORK TIMES BESTSELLER

"I wrote this book not sure I could follow the road to character, but I wanted at least to know what the road looks like and how other people have trodden it."—David Brooks

With the wisdom, humor, curiosity, and sharp insights that have brought millions of readers to his *New York Times* column and his previous bestsellers, David Brooks has consistently illuminated our daily lives in surprising and original ways. In *The Social Animal*, he explored the neuroscience of human connection and how we can flourish together. Now, in *The Road to Character*, he focuses on the deeper values that should inform our lives. Responding to what he calls the culture of the Big Me, which emphasizes external success, Brooks challenges us, and himself, to rebalance the scales between our "résumé virtues"—achieving wealth, fame, and status—and our "eulogy virtues," those that exist at the core of our being: kindness, bravery, honesty, or faithfulness, focusing on what kind of relationships we have formed.

Looking to some of the world's greatest thinkers and inspiring leaders, Brooks explores how, through internal struggle and a sense of their own limitations, they have built a strong inner character. Labor activist Frances Perkins understood the need to suppress parts of herself so that she could be an instrument in a larger cause. Dwight Eisenhower organized his life not around impulsive self-expression but considered self-restraint. Dorothy Day, a devout Catholic convert and champion of the poor, learned as a young woman the vocabulary of simplicity and surrender. Civil rights pioneers A. Philip Randolph and Bayard Rustin learned reticence and the logic of self-discipline, the need to distrust oneself even while waging a noble crusade.

Blending psychology, politics, spirituality, and confessional, *The Road to Character* provides an opportunity for us to rethink our

priorities, and strive to build rich inner lives marked by humility and moral depth.

"Joy," David Brooks writes, "is a byproduct experienced by people who are aiming for something else. But it comes."

<http://www.amazon.com/The-Road-Character-David-Brooks/dp/081299325X>
<http://www.goodreads.com/book/show/22551809-the-road-to-character>
<http://www.nytimes.com/2015/04/12/opinion/sunday/david-brooks-the-moral-bucket-list.html>
<http://theroadtocharacter.com/>
<http://forward.com/culture/books/306006/the-road-to-david-brooks-character/>
<http://www.npr.org/books/titles/399392198/the-road-to-character>
<http://www.patheos.com/blogs/pilgrimsroadtrip/2015/07/review-the-road-to-character/>
<http://www.cbsnews.com/news/new-york-times-op-ed-columnist-david-brooks-the-road-to-character/>
<http://thedianerehmsshow.org/shows/2015-04-16/david-brooks-the-road-to-character>
<http://www.theguardian.com/books/2015/apr/20/the-road-to-character-review-david-brooks>
<https://www.goodreads.com/work/quotes/42009504-the-road-to-character>
<http://www.economist.com/news/books-and-arts/21651767-how-get-narcissism-thoughtfulness-you-are-not-special>
<http://www.thechicagocouncil.org/event/david-brooks-road-character>
<http://www.abc.net.au/radionational/programs/bigideas/road-to-character-david-brooks/6619062>
<https://soundcloud.com/intelligence2/david-brooks-on-the-road-to-character>
<http://www.c-span.org/video/?325441-1/david-brooks-road-character>
<http://www.thegospelcoalition.org/article/david-brooks-charts-the-road-to-character>
<http://www.tampabay.com/features/books/review-david-brooks-road-to-character-focuses-on-traditional-virtues/2230378>
http://www.huffingtonpost.com/2015/05/02/david-brooks-the-road-to-character_n_7191918.html
<http://www.usatoday.com/story/life/books/2015/05/10/david-brooks-the-road-to-character-book-review/70899454/>
<http://www.newyorker.com/culture/cultural-comment/david-brooks-search-for-meaning>
<https://www.pinterest.com/explore/david-brooks/>
https://en.wikipedia.org/wiki/The_Road_to_Character
<https://www.nytimes.com/column/david-brooks>
[https://en.wikipedia.org/wiki/David_Brooks_\(cultural_commentator\)](https://en.wikipedia.org/wiki/David_Brooks_(cultural_commentator))
<https://twitter.com/nytdavidbrooks>
http://nymag.com/news/media/67010/A_Reasonable_Man
<https://www.facebook.com/David-Brooks-178850015479622/>
<https://www.theatlantic.com/author/david-brooks/>
<http://www.huffingtonpost.com/news/david-brooks/>
<http://www.weeklystandard.com/section/david-brooks>
<https://www.amazon.com/David-Brooks/e/B001ITTRLU>
http://www.goodreads.com/author/show/3136576.David_Brooks
[Images for David Brooks, author](#)
[Images for Road to Character \[David Brooks\]](#)

What Does the Bible Say About Character? - OpenBible.info

<http://www.openbible.info/topics/character>
https://www.openbible.info/topics/a_mans_character
[Images for Bible and Character](#)
<https://www.kingjamesbibleonline.org/Bible-Verses-About-Character/>
www.biblewise.com/bible_study/characters/
<https://www1.cbn.com/bible-verses-about-character>
<https://bible.knowing-jesus.com/topics/Character>
www.truthortradition.com/articles/the-importance-of-character
<http://www.gotquestions.org/Christian-character.html>
[Images for Bible and Christian Character](#)
<https://www.compellingtruth.org/Christian-character.html>
<https://www.compellingtruth.org/Christian-character.html>
<https://bible.org/seriespage/3-pursuit-christian-character-2-peter-15-7>
[Images for pursuit-christian-character-2-peter-15-7](#)

2) Charismatic

Becoming a Charismatic Leader - Harvard Business Review

Here are some suggestions for developing charisma, or at least shining your own apple.

<https://hbr.org/2008/02/becoming-a-charismatic-leader>
[Images for Becoming a Charismatic Leader - Harvard Business Review](#)
<https://hbr.org/2012/11/learning-charisma>
<https://hbr.org/2012/06/learning-charisma-2>
<https://hbr.org/2018/02/ikeas-success-cant-be-attributed-to-one-charismatic-leader>
<https://hbr.org/2017/04/if-humble-people-make-the-best-leaders-why-do-we-fall-for-charismatic-narcissists>
<https://hbr.org/2016/11/when-charismatic-leadership-goes-too-far>

[Images for when-charismatic-leadership-goes-too-far](#)

<https://hbr.org/2017/09/too-much-charisma-can-make-leaders-look-less-effective>

<https://hbr.org/product/beyond-the-charismatic-leader-leadership-and-organizational-change/CMR024-PDF-ENG>

[Images for beyond-the-charismatic-leader-leadership-and-organizational-change](#)

<https://www.hbs.edu/faculty/Pages/item.aspx?num=5790> Book Review of Charismatic Leadership in Organizations

[Images for Charismatic Leadership in Organizations](#)

Charismatic | Definition of Charismatic by Merriam-Webster

2: a person who possesses special traits that attract, inspire, or fascinate other people : a person possessing charisma

<https://www.merriam-webster.com/dictionary/charismatic>

[Images for a person who possesses special traits that attract, inspire, or fascinate other people](#)

Charismatic Leadership in Organizations by Jay A. Conger (Author), Rabindra N. Kanungo (Author)

This book not only integrates the growing body of research and theory on charismatic leadership, but also pushes back the frontiers of our knowledge by introducing new theories and insights. The authors present a comprehensive model of the charismatic leadership process. The model is documented by extensive empirical research and richly illustrated with case examples of corporate leaders.

<http://www.amazon.com/Charismatic-Leadership-Organizations-Jay-Conger/dp/0761916342>

<https://www.goodreads.com/book/show/3513030-charismatic-leadership-in-organizations>

<https://onlinelibrary.wiley.com/doi/pdf/10.1002/job.4030150508>

<https://www.bookdepository.com/Charismatic-Leadership-Organizations-Jay-Conger/9780761916338>

http://books.google.com/books/about/Charismatic_Leadership_in_Organizations.html?id=dn8Y3QCqQPoc

https://books.google.com/books/about/Charismatic_Leadership_in_Organizations.html?id=R6zxCQAAQBAJ

<https://ceo.usc.edu/charismatic-leadership-in-organizations/>

<https://www.amazon.com/Jay-Alden-Conger/e/B001IXPOHW>

https://www.goodreads.com/author/show/474731.Jay_A_Conger

[Images for Jay A. Conger \(Author\)](#)

<https://www.amazon.com/Rabindra-Nath-Kanungo/e/B00JH20Q2E>

https://www.goodreads.com/author/show/1020915.Rabindra_Nath_Kanungo

[Images for Rabindra N. Kanungo \(Author\)](#)

[Images for Charismatic Leadership in Organizations by Jay A. Conger \(Author\), Rabindra N. Kanungo \(Author\)](#)

Leadership Styles - Business Leadership Qualities

Charismatic leadership styles focus on emotional influence with followers. This style is distinguished from transformational in that the charismatic leader is focused on the vision or cause and enlists and engages follower for the cause.

Charisma has generated a great deal of debate, especially in the "are leaders born or made camp." Charisma does seem to be a characteristic more born than made. If charisma is not in your strengths, don't worry. Discover what your personal leadership strengths are and master them.

<http://www.business-leadership-qualities.com/leadershipstyles.html>

[Images for Leadership Styles - Charismatic - Business Leadership Qualities](#)

<http://www.business-leadership-qualities.com/leadershipstyle-c.html>

[Images for Charismatic leadership styles focus on emotional influence with followers.](#)

The 5 Characteristics That Make a Charismatic Leader - Entrepreneur

Personality and charm, not external power or authority, are what count most for the "it factor."

<https://www.entrepreneur.com/article/297710>

[Images for The 5 Characteristics That Make a Charismatic Leader - Entrepreneur](#)

<http://www.brilliantfs.com/blog/catch-up-with-jeff/articleid/882/5-characteristics-of-a-charismatic-leader>

<https://yourbusiness.azcentral.com/characteristics-charismatic-leader-7990.html>

<http://smallbusiness.chron.com/characteristics-charismatic-leader-31392.html>

<https://successstory.com/inspiration/characteristics-of-charismatic-leaders>

<https://www.quora.com/What-are-the-characteristics-of-a-charismatic-leader>

<https://iedunote.com/characteristics-of-charismatic-leader>

[Images for characteristics-of-charismatic-leader](#)

What Is Charisma and Charismatic Leadership? | Psychology Today

Many of history's most effective leaders are labeled **charismatic**.

<https://www.psychologytoday.com/us/blog/cutting-edge-leadership/201210/what-is-charisma-and-charismatic-leadership>

[Images for What Is Charisma and Charismatic Leadership? | Psychology Today](#)

<https://www.psychologytoday.com/us/blog/cutting-edge-leadership/201006/are-charismatic-leaders-born-or-made>

[Images for are-charismatic-leaders-born-or-made](#)

<https://www.psychologytoday.com/us/blog/cutting-edge-leadership/201002/charisma-what-is-it-do-you-have-it>

<https://www.psychologytoday.com/us/blog/ulterior-motives/201803/too-much-charisma-is-bad-leadership>

<https://www.psychologytoday.com/us/blog/naturally-selected/201203/charismatic-leadership-the-x-factor-in-politics>

[Images for charismatic-leadership-the-x-factor-in-politics](#)

<https://www.psychologytoday.com/us/blog/cutting-edge-leadership/201103/measuring-personal-charisma-emotional-intelligence-and-savoir-fa>
<https://www.psychologytoday.com/us/articles/201709/what-difference-does-charisma-make>
<https://www.psychologytoday.com/us/blog/naturally-selected/201205/can-charisma-be-taught>
<https://www.psychologytoday.com/us/blog/cutting-edge-leadership/201504/4-ways-boost-your-charisma>
[Images for ways-boost-your-charisma](#)
<https://www.psychologytoday.com/us/basics/charisma>
<https://www.psychologytoday.com/us/basics/leadership>

What is Charismatic Leadership? - Define Teamwork

Charismatic leadership is basically the method of encouraging particular behaviors in others by way of eloquent communication, persuasion and force of personality. Charismatic leaders motivate followers to get things done or improve the way certain things are done.

<http://teamworkdefinition.com/charismaticleadership/>
[Images for What is Charismatic Leadership? - Define Teamwork](#)
<https://online.stu.edu/articles/education/what-is-charismatic-leadership.aspx>
<https://yscouts.com/10-charismatic-leadership-characteristics/>
[Images for charismatic-leadership-characteristics](#)
www.businessdictionary.com/definition/charismatic-leadership.html
[Images for definition/charismatic-leadership](#)
http://changingminds.org/disciplines/leadership/styles/charismatic_leadership.htm
<https://www.youtube.com/watch?v=XoxRc0uJneQ> Charismatic Leadership - Leadership Skills - YouTube
[Images for Charismatic Leadership - Leadership Skills - YouTube](#)
<https://www.cleverism.com/charismatic-leadership-guide/>
<https://blog.mindvalley.com/charismatic-leadership/>
<https://bizfluent.com/about-7416354-charismatic-leadership-theories.html>
<http://leadertoday.org/fag/charisma.htm>

3) Code of Conduct

Best 25+ Code of conduct ideas on Pinterest

<https://www.pinterest.com/explore/code-of-conduct/>
[Images for codes of conduct pinterest](#)
<https://www.pinterest.com/navalofficer99/personal-code-of-conduct/>
[Images for pinterest/personal-code-of-conduct](#)
<https://www.pinterest.com/haldimandbay/code-of-conduct/>
<https://www.pinterest.com/LAVANSHAN/code-of-conduct/>

Code of conduct - Wikipedia

A *code of conduct* is a set of rules outlining the social norms and religious rules and responsibilities of, or proper practices for, an individual, party or organization. Related concepts include ethical, honor, moral codes and religious laws. It helps to set a standard in the workplace for the staff/members so that they know what could be expected of them in that environment.

https://en.wikipedia.org/wiki/Code_of_conduct
[Images for Code of Conduct](#)

Conduct | Definition of Conduct by Merriam-Webster

1 : a mode or standard of personal behavior especially as based on moral principles

<https://www.merriam-webster.com/dictionary/conduct>
[Images for Conduct | Definition](#)

Conduct Quotes - BrainyQuote

<https://www.brainyquote.com/topics/conduct>
[Images for code of conduct quotes](#)
<https://www.goodreads.com/quotes/tag/code-of-conduct>

[PDF] Model Code of Pastoral Conduct

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I. Responsibility	1
II. Pastoral Standards	2
1. Conduct for Pastoral Counselors and Spiritual Directors	2
2. Confidentiality	3
3. Conduct with Youth	4
4. Sexual Conduct	5

5. Harassment	6
6. Parish, Religious Community/Institute, and Organizational Records and Information	7
7. Conflicts of Interest	8
8. Reporting Ethical or Professional Misconduct	9
9. Administration	10
10. Staff or Volunteer Well-being	10
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<https://www.virtus.org/virtus/PastoralConduct.pdf>
 Images for Model Code of Pastoral Conduct

\$60,000 Gift to Pastor Helps Spark Lawsuit; Case Calls for Codes of Conduct - EthicsDaily

Ministerial codes of conduct will neither resolve knotty fiduciary questions nor ensure that some clergy don't leverage their positions for financial advantage. Codes of conduct will provide guidelines that help clergy **avoid the appearance of impropriety** and maybe even lawsuits.

<http://www.ethicsdaily.com/-60-000-gift-to-pastor-helps-spark-lawsuit-case-calls-for-codes-of-conduct-cms-13936>
 Images for \$60,000 Gift to Pastor Helps Spark Lawsuit; Case Calls for Codes of Conduct - EthicsDaily
 Images for avoid the appearance of impropriety
<https://www.ethicsdaily.com/tag/ministerial-ethics/>

What Does the Bible Say About Conduct? - OpenBible.info

<https://www.openbible.info/topics/conduct>
 Images for Bible and Conduct
<https://bible.knowing-jesus.com/topics/Conduct,-proper>
<https://bible.knowing-jesus.com/topics/Christian-conduct>
<https://www.kingjamesbibleonline.org/Bible-Verses-About-Conduct/>
<https://bible.org/seriespage/lesson-26-importance-christian-conduct-philippians-49>
 Images for importance-christian-conduct-philippians-49
<https://bible.org/seriespage/11-calling-and-conduct-christian-ephesians-41-16>
 Images for calling-and-conduct-christian-ephesians-41-16
<https://www.biblestudytools.com/dictionary/conduct/>

4) Cohesion

Cohesion | Definition of Cohesion by Merriam-Webster

1: the act or state of sticking together tightly *especially* : UNITY the lack of *cohesion* in the Party— *The Times Literary Supplement* (London) *cohesion* among soldiers in a unit

<https://www.merriam-webster.com/dictionary/cohesion>
 Images for Cohesion | Definition
<https://www.merriam-webster.com/dictionary/cohesive>
 Images for dictionary/cohesive

Cohesion Quotes - Brainy Quote

<https://www.brainyquote.com/topics/cohesion>
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<https://www.goodreads.com/quotes/tag/cohesion>
<https://www.goodreads.com/quotes/tag/social-cohesion>
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www.azquotes.com/quotes/topics/cohesion.html
www.finestquotes.com/select_quote-category-Cohesion-page-0.htm
<http://thinkexist.com/quotes/with/keyword/cohesion/>
<http://quotes.yourdictionary.com/cohesion>

Group cohesiveness - Wikipedia

When discussing **social groups**, a group is said to be in a state of cohesion when its members possess bonds linking them to one another and to the group as a whole. Although cohesion is a multi-faceted process, it can be broken down into four main components: social relations, task relations, perceived unity, and emotions.^[1] Members of strongly cohesive groups are more inclined to participate readily and to stay with the group.^[2]

http://en.wikipedia.org/wiki/Group_cohesiveness
 Images for group cohesiveness
https://en.wikipedia.org/wiki/Unit_cohesion
 Images for Unit Cohesion

Leadership and Team Cohesion - Psychology of Coaching Class Blog

Team cohesion is essential for a team's success. Vealey (2005) explains that for a team to have the success they need task cohesion and social cohesion. Meaning the team has to interact in an effective manner to achieve a successful performance as

well as get along socially or interpersonally. Since interpersonal conflict cannot be avoided when you have a group of people in constant contact with each other, Vealey (2005) provides ideas on how team cohesion can be handled. Forming, storming, norming, and performing are the four developmental stages that a team can go through several times in a season to address conflicts.

<http://blog.lib.umn.edu/nmlavoi/psychologycoaching/2010/03/leadership-and-team-cohesion.html>

[Images for Leadership and Team Cohesion - Psychology of Coaching Class Blog](#)

Unit Cohesion at Real Warriors

Five Tips to Reinforce Unit Cohesion

As a line leader, you can build cohesion in your unit by following the five tips below. By promoting unity early on, you will improve your unit's combat readiness and its members' resilience.

<http://www.realwarriors.net/active/leaders/unitcohesion.php>

[Images for Unit Cohesion at Real Warriors Five Tips to Reinforce Unit Cohesion](#)

5) Command

Command | Definition of Command by Merriam-Webster

transitive verb. 1 : to direct authoritatively : order commanded adherence to the rules. 2 : to exercise a dominating influence over : have command of: such as.

a: to have at one's immediate disposal *commands many resources*

b: to demand or receive as one's due *commands a high fee*

c: to overlook or dominate from or as if from a strategic position a hill that *commands the city*

d: to have military command of as senior officer *command a regiment*

<https://www.merriam-webster.com/dictionary/command>

[Images for Command | Definition](#)

Command Quotes - BrainyQuote

<https://www.brainyquote.com/topics/command>

[Images for command quotes](#)

<https://www.brainyquote.com/topics/commands>

<https://www.goodreads.com/quotes/tag/command>

www.azquotes.com/quotes/topics/chain-of-command.html

[Images for quotes/topics/chain-of-command](#)

Take Command: Lessons in Leadership: How to Be a First Responder in Business by Jake Wood (Author)

What do elite members of the military, first responders in the disaster zone, and high-performing leaders in fast-paced, high-pressure, modern day organizations have in common?

The ability to have clarity of mind and purpose when surrounded by chaos. To operate at peak performance under risk. To be able to see clearly when others are blinded by fear, and act when others are paralyzed. To craft plans even with incomplete information, then execute those plans decisively –while still being nimble and adaptable enough to iterate as the terrain changes. To deliver in the clutch. To build teams with high impact, and then inspire those teams to follow you into the fire.

In this groundbreaking book on high-stakes leadership, Co-founder and CEO of Team Rubicon and former Marine Sniper Jake Wood, shows how to apply hard-learned lessons in leadership and teamwork from the battlefield and disaster zone to your professional life.

While most of our jobs don't involve leading a tour of Marines through an ambush or rushing into a relief zone just decimated by a hurricane, in today's fast-paced, hyper-competitive business environment, we are ALL on the front lines. And in an entrepreneurially-minded world where technology is constantly reinventing how we work, global competition is fierce, and industries are being disrupted overnight, success requires a new kind of leadership. This book is about how to become the kind of leader who gets results when the stakes are at their highest—how to Take Command.



<http://www.amazon.com/Take-Command-Leadership-Responder-Business/dp/0804138389>

<http://www.goodreads.com/book/show/20686150-take-command>

<http://www.barnesandnoble.com/w/take-command-jake-wood/1118138603>

<https://www.penguinrandomhouse.com/books/232280/take-command-by-jake-wood/>

<http://www.jake-wood.com/books/take-command-hc>

https://books.google.com/books/about/Take_Command.html?id=sTamDwAAQBAJ

Take Command: Lessons in Leadership: How to Be a First Responder in Business

<http://www.grandrapids.org/take-command-with-veteran-styled-leadership/>

<http://tedx.amsterdam/2014/11/jake-wood-wants-take-command/>

<http://www.dailymail.co.uk/news/article-2278952/Jake-Wood-Afghanistan-veteran-Jake-Wood-admits-hes-walking-timebomb--hundreds-like-him.html>
<http://www.thenational.ae/arts-culture/books/book-review-jake-woods-extraordinary-story-on-his-life-as-a-soldier>
<https://www.blackfive.net/main/2014/10/buy-this-book-take-command-lessons-in-leadership-how-to-be-a-first-responder-in-business-by-jake-woo.html>
<https://wsb.wisc.edu/alumni/alumni-news-blog/2019/11/07/jake-woods-team-rubicon-nears-a-decade-of-service>
<https://nypost.com/2014/09/14/how-lessons-from-the-battlefield-translate-to-the-boardroom/>
<https://onwisconsin.uwalumni.com/features/a-new-mission/>
<https://www.youtube.com/watch?v=H-qY3GFlqPE> Jake Wood: "Take Command: Lessons in Leadership: How to Be a First Responder in Business" – YouTube
<https://www.youtube.com/watch?v=l6Zf-kWhuU8> Molding military service for global good | Jacob Wood | TEDxAmsterdam – YouTube
https://www.youtube.com/watch?v=vK_d_eyl-yM Jake Wood on the "impossible" situations soldiers face (Feb. 9, 2015) | Charlie Rose
<https://www.youtube.com/watch?v=ojwyUcsKtiw> Jake Wood: On CBS 60 Minutes – YouTube
<https://www.pinterest.com/siggie89/tr/>
<https://www.facebook.com/Jake-Wood-Author-of-Among-You-122718381220961/>
<http://www.signature-reads.com/author/jake-wood/>
<https://www.brightsightspeakers.com/speakers-a-z/jake-wood>
<https://www.amazon.com/Jake-Wood/e/B00IB6BRGG>
http://www.goodreads.com/author/show/6864862.Jake_Wood
 Images for Jake Wood (Author) take command
 Images for Take Command: Lessons in Leadership: How to Be a First Responder in Business by Jake Wood (Author)

22 Observations from the Vikings Offseason Program – Minnesota Vikings

3. Teddy takes command

From head coach Mike Zimmer to the rest of the coaching staff, players and folks around Winter Park, everyone has noticed a different Teddy Bridgewater in 2015. No longer is he the new guy just trying to fit in. Bridgewater, while still driven to earn his spot, is exuding leadership qualities and has a charismatic-yet-still-commanding presence about him both on the field and within the building.

<http://www.vikings.com/news/article-1/22-Observations-from-the-Vikings-Offseason-Program/be917e8d-6fdd-46f4-a3e5-10c55325de28>
 Images for 22 Observations from the Vikings Offseason Program – Minnesota Vikings 3. Teddy takes command

What Does the Bible Say About Command? - OpenBible.info

<https://www.openbible.info/topics/command>
 Images for Bible and Command
https://www.openbible.info/topics/command_of_god
<http://biblehub.com/topical/c/command.htm>
<https://www.desiringgod.org/articles/the-most-repeated-command-in-the-bible>
<https://www.christiancourier.com/articles/109-classification-of-bible-commands-the>
 Images for classification-of-bible-commands
www.swapmeetdave.com/Bible/Commands/index.htm
<https://bible.knowing-jesus.com/topics/Commands,-in-OT>

6) Commitment

A Committed Leader: The Key Ingredient in Any Recipe for Change by Kaufman Global

The most successful leaders I've worked with are committed to bringing out the best in all employees.

<http://www.kaufmanglobal.com/blog/committed-leader-key-ingredient-recipe-change>
 Images for A Committed Leader: The Key Ingredient in Any Recipe for Change by Kaufman Global
<https://www.engelvoelkers.com/en-es/barcelona/blog/a-committed-leaders-6-essential-roles/>
 Images for committed-leaders-essential-roles
<https://www.fergusonvalues.com/2012/05/the-committed-leader/>
<https://www.sermoncentral.com/sermons/what-it-means-to-be-a-committed-leader-ray-ellis-sermon-on-gifts-general-94710>
<http://tathamgroup.com/are-you-committed/> Are You A Committed Leader? | tathamgroup.com
<https://www.amazon.com/Connected-Committed-Leader-Laura-Lopez-ebook/dp/B0037Z6HWK>
<https://www.goodreads.com/book/show/18954315-4-s-s-of-a-committed-leader>
<https://www.youtube.com/watch?v=lwuouSVtWAE> Simon Sinek on Building Trust Through Committed Leadership – YouTube
 Images for Simon Sinek on Building Trust Through Committed Leadership – YouTube

Commitment – A Trait of Great Leadership - Motivation & Success

The dictionary defines commitment as a pledge or promise; engagement; involvement. Whichever variation of the definition you prefer each illustrates a trait which is required in a great leader. It does not matter if an individual is leading a group of employees, colleagues or another group of people, the leader must display commitment to helping the team achieve its goals successfully. This commitment to guiding the team on the pathway toward accomplishing its objectives must be evident to the team members in order for the team to reach its goals. If the team thinks the leader is not committed to being successful, chances are the general consensus will be "why should I?"

<http://motivationandsuccess.com/2014/01/15/commitment-a-trait-of-great-leadership/>
 Images for Commitment – A Trait of Great Leadership - Motivation & Success
<http://davidbarrett.ca/key-leadership-trait-6-commitment/>
<https://www.dalerodgers.co.uk/9-character-traits-great-leader/> #5
<https://www.tomorrowsindia.com/top-7-traits-marks-great-leader/> #5
<http://climb.pcc.edu/blog/5-traits-that-differentiate-top-leaders> #3
<https://www.forbes.com/sites/louisefron/2015/05/11/the-three-fundamental-leadership-traits-that-support-enduring-organizations/#5f8cbbf34b7c> #9
<https://inside.6q.io/qualities-that-define-a-good-leader/> Qualities That Define a Good Leader (13 Personal Traits) **Commitment**
 Images for Qualities That Define a Good Leader (13 Personal Traits) **Commitment**
<http://oxseeker.net/knowledge-center/alan-willetts-leading-edge/2013/8/12/5-traits-elite-commitment-culture>
<http://4ekselans.net/File/View/5802ce0a-2284-4de2-bf66-e3de3c6ccfbf> [PDF] ESSENTIALS OF GREAT LEADERSHIP:
 COMMITMENT
 Images for ESSENTIALS OF GREAT LEADERSHIP: COMMITMENT
<https://www.batimes.com/articles/the-five-commitments-of-leadership.html>
 Images for commitments-of-leadership

Commitment | Definition of Commitment by Merriam-Webster
 1a: an agreement or pledge to do something in the future
<https://www.merriam-webster.com/dictionary/commitment>
 Images for Commitment | Definition

Commitment Quotes - BrainyQuote
<https://www.brainyquote.com/topics/commitment>
 Images for commitment quotes
<https://www.goodreads.com/quotes/tag/commitment>
<https://everydaypowerblog.com/commitment-quotes/>
www.wiseoldsayings.com/commitment-quotes/
<http://www.leadershipgeeks.com/commitment-quotes/>
<http://freddiescott.org/25-inspirational-quotes-on-commitment/>
<https://www.yourtango.com/2013195146/16-inspirational-commitment-quotes-brilliant-authors>
 Images for inspirational-commitment-quotes-brilliant-authors

The Five Commitments of a Leader (The Practical Leader) by Mark Leheney (Author)
 Effective Leaders Don't List Commitments ... They Live Commitments
 What really defines leadership? Our concepts of leadership are usually based on our unique personal experiences, and it is clear that a leadership style that works in one situation can be a recipe for disaster in another. In leadership, one size does not fit all. In *The Five Commitments of a Leader*, Mark Leheney asserts that a more revealing way to examine leadership is through the commitments a leader makes (or fails to make). He focuses on five commitments a leader must make to be effective—commitments to: The self, People, The organization, The truth, Leadership
<https://www.amazon.com/Five-Commitments-Leader-Practical-ebook/dp/B009NZ2B28>
<https://www.barnesandnoble.com/w/five-commitments-of-a-leader-mark-leheney/1100358761>
<https://www.batimes.com/articles/the-five-commitments-of-leadership.html>
<https://books.google.com/books?isbn=1523096632>
<https://books.google.com/books?isbn=1567262198>
https://books.google.com/books/about/The_Five_Commitments_of_a_Leader.html?id=C3_oAeaBtcC
<http://davidbarrett.ca/key-leadership-trait-6-commitment/>
http://store.managementconcepts.com/The_Five_Commitments_of_a_Leader_Mark_Leheney_p/001-b193.htm
 Images for Mark Leheney (Author)
 Images for The Five Commitments of a Leader (The Practical Leader) by Mark Leheney (Author)
<http://thepracticalleader.com/>
https://www.youtube.com/channel/UC4_kHBpN5IMsdWA2dzGfBlg The Practical Leader - YouTube
 Images for Practical Leader

Vince Lombardi | Quotes
Commitment
<http://www.vincelombardi.com/quotes.html>
 Images for Vince Lombardi | Quotes **Commitment**
<http://www.vincelombardi.com/>
https://en.wikipedia.org/wiki/Vince_Lombardi
https://en.wikiquote.org/wiki/Vince_Lombardi
https://www.brainyquote.com/authors/vince_lombardi
https://www.brainyquote.com/lists/authors/top_10_vince_lombardi_quotes

What Does the Bible Say About Commitment to God? - OpenBible.info

https://www.openbible.info/topics/commitment_to_god

https://www.openbible.info/topics/commitment_to_something

Images for Bible and Commitment to God

<https://bible.knowing-jesus.com/topics/Commitment.-to-god>

<https://www.gotquestions.org/Bible-commitment.html>

<https://www.biblestudytools.com/topical-verses/bible-verses-about-commitment/>

<https://www.kingjamesbibleonline.org/Bible-Verses-About-Commitment-To-God/>

<https://www.biblegateway.com/resources/dictionary-of-bible-themes/8208-commitment-God>

<https://bible.org/seriespage/lesson-10-called-commitment>

What is "Leadership Commitment?" - The Lean Thinker

Leadership commitment is demonstrated by the *willingness to be taught*.

<http://theleanthinker.com/2010/08/10/what-is-leadership-commitment/>

Images for What is "Leadership Commitment?" - The Lean Thinker

<http://sphweb.bumc.bu.edu/otlt/omtch/model/leadership-commitment.html>

<https://www.amanet.org/training/articles/leadership-commitment-to-teams.aspx>

<https://www.businessbankoftexas.com/business-resource-center/what-real-leadership-commitment-looks-like.htm>

Images for what-real-leadership-commitment-looks-like

<https://www.inc.com/minda-zetlin/4-commitments-every-great-leader-makes.html>

<https://blog.kevineikenberry.com/leadership-supervisory-skills/three-commitments-leaders-must-make/>

<http://bizxccl.com/blog-post/why-commitment-matters-so-much-leaders-and-teams>

Images for why-commitment-matters-so-much-leaders-and-teams

<http://www.tbae.co.za/blog/the-importance-of-commitment-for-team-leaders/>

Images for importance-of-commitment-for-team-leaders

<http://sourcesofinsight.com/5-practices-and-10-commitments-for-leadership/>

Images for Commitments for Effective Leadership

7) Communicate

Best 25+ Communication ideas on Pinterest

<https://www.pinterest.com/explore/communication/>

Images for Communication on Pinterest

<https://www.pinterest.com/explore/ways-to-communicate/>

<https://www.pinterest.com/explore/communication-relationship/>

Images for pinterest/explore/communication-relationship

<https://www.pinterest.com/explore/means-of-communication/>

Images for pinterest/explore/means-of-communication

<https://www.pinterest.com/explore/communication-quotes/>

Images for pinterest/explore/communication-quotes

<https://www.pinterest.com/explore/good-communication/>

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<https://www.pinterest.com/explore/communication-skills/>

Images for pinterest/explore/communication-styles

<https://www.pinterest.com/explore/communication-activities/>

<https://www.pinterest.com/vingapp/effective-communication/>

<https://www.pinterest.com/drjls/effective-communication/>

Images for pinterest/effective-communication

Characteristics of Pastoral Leadership - St. Mary Magdalen Catholic Church

Communication – In a spirit of frankness and humility, every parishioner needs to know the who, where, when, what, and why of the consultative bodies' vision and goals for the parish.

<http://www.stmarymagdalen.org/Leadership/pccharacteristics.htm>

Images for characteristics of pastoral leadership - communication

<https://www.biblestudytools.com/blogs/brian-croft/10-characteristics-to-look-for-in-an-aspiring-pastor.html> A clear **communicator**

<https://touchinglives.org/2017/04/10/characteristics-effective-pastoral-leadership/> **Communication**

Images for characteristics-effective-pastoral-leadership/ Communication

<http://www.tntemple.edu/application/files/Academics/DMin/J.White.pdf>

Page 31

Communicate | Definition of Communicate by Merriam-Webster

: to give information about (something) to someone by speaking, writing, moving your hands, etc. : to get someone to understand your thoughts or feelings.

<https://www.merriam-webster.com/dictionary/communicate>

Images for Communicate | Definition

Communicate Quotes - BrainyQuote

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www.azquotes.com/quotes/topics/ability-to-communicate.html

[Images for quotes/topics/ability-to-communicate](#)

<https://trans4mind.com/quotes/quotes-communication-relationships.html>

[Images for quotes-communication-relationships](#)

5 Links to Effective Communication | Pastor Paul Chappell

Communication is a two-way street. Galatians 6:6 instructs, "Let him that is taught in the word communicate unto him that teacheth in all good things." In context, this verse refers to communicating financially with those who teach God's Word in the church, but in a larger application, it reminds us that we should be careful to reciprocate communication to those who communicate to us.

Following are five "links" in the chain of effective communication:

<http://www.paulchappell.com/2010/09/19/5-links-to-effective-communication/>

[Images for 5 Links to Effective Communication | Pastor Paul Chappell](#)

[Images for Galatians 6:6 instructs, "Let him that is taught in the word communicate unto him that teacheth in all good things."](#)

4 Characteristics of Effective Communicators | Michael Hyatt

During my thirty-five years as a professional speaker, I have been constantly asked the secret to being a powerful communicator.

My experience with audiences of all sizes and from all walks of life have taught me that, whether speaking to twelve people in a board room or fifty-five thousand in a stadium, effective communicators share four characteristics:

<http://michaelhyatt.com/4-characteristics-of-effective-communicators.html>

[Images for 4 Characteristics of Effective Communicators | Michael Hyatt](#)

https://twitter.com/MichaelHyatt?ref_src=twsrc%5Egoogle%7Ctwcamp%5Eserp%7Ctwgr%5Eauthor

<https://www.facebook.com/michaelhyatt/>

<https://www.amazon.com/Michael-Hyatt/e/B001HOEX92>

http://www.goodreads.com/author/show/530824.Michael_Hyatt

[Images for Michael Hyatt](#)

<https://www.youtube.com/user/mhyatt18> Michael Hyatt - YouTube

https://en.wikipedia.org/wiki/Michael_S._Hyatt

<https://platformuniversity.com/members/faculty/>

<http://wadeoradio.com/8-leadership-lessons-you-can-learn-from-michael-hyatt/>

[Images for 8-leadership-lessons-you-can-learn-from-michael-hyatt](#)

Leadership Traits | New Members Round Table (NMRT)

The following is an outline of traits that are characteristic of good leaders, divided into seven categories: physical, emotional, social, intellectual/intelligence, **communication**, experience, and trustworthy. A list of the [sources](#) used to compile these traits is also included.

<http://www.ala.org/nmrt/initiatives/ladders/traits/traits>

[Images for Leadership Traits | New Members Round Table \(NMRT\) communication](#)

<http://climb.pcc.edu/blog/5-traits-that-differentiate-top-leaders>

#1

<https://www.tomorrowsindia.com/top-7-traits-marks-great-leader>

#6

<https://www.athenahealth.com/insight/communication-is-the-most-important-healthcare-leadership-trait/traits>

[Images for communication-is-the-most-important-healthcare-leadership-trait/traits](#)

Session 6: Woman of Endor, a Seer and Communicator - YouTube

Bible study: In Good Company: Stories of Biblical Women

Session 6: Woman of Endor, a Seer and Communicator

Author: Kay Ward, Moravian bishop

http://www.youtube.com/watch?v=KgUA_NEXZZk

[Images for Woman of Endor, a Seer and Communicator](#)

Ten essential skills the next generation of religious leaders will need

2. **Communicate** theology effectively: Clergy have to speak to many people with widely diverging needs. Some don't have a faith background and never attended church. Some are well versed in the popular distillations of recent theological trends. And some are in interfaith marriages and have gained a deep appreciation for other traditions. Speaking to all of these groups requires developing a rich vocabulary, while at the same time communicating core shared values. "The theological framework will have to be deeper and broader," says Cynthia Woolever, a sociologist and research director of the [U.S. Congregational Life Survey](#).

<http://religioninsights.org/articles/ten-essential-skills-next-generation-religious-leaders-will-need>

[Images for skills the next generation of religious leaders will need 2. Communicate theology effectively:](#)

[PDF]The Qualities of an Effective Pastor

Communication Skills: Effective pastors are nearly always effective communicators.

Effective pastors have strong interpersonal skills, sometimes demonstrated by initiating conversations with parishioners rather than waiting for others to speak first. They demonstrate strong listening skills so that others feel heard by them.

<http://www.ngumc.org/files/fileslibrary/movingpastorpackageoms/he%20qualities%20of%20an%20effective%20pastor.pdf>

[Images for Communication Skills: Effective pastors are nearly always effective communicators.](#)

What Church Leaders Should Know About Effective Communication

Whether you're a Millennial struggling to connect with the Baby Boomers on your team or a leader from Generation Y struggling to communicate with your Gen X cohort, communication is key. This presentation outlines the [communication preferences of the different generations](#) and has some extremely helpful insights for effective inter-generational communication.

<http://pastors.com/what-church-leaders-should-know-about-effective-communication/>

[Images for What Church Leaders Should Know About Effective Communication](#)

[Images for communication preferences of the different generations](#)

What Makes a Pastoral Minister? | seminarygradschool.com

Bert Downs, president of Western Seminary, cites Christ-like character, the ability to think theologically, a "shepherd-hearted" approach to life and people, cultural awareness, and the ability to **communicate** effectively as being among the key characteristics of the effective pastoral minister.

<http://seminarygradschool.com/article/What-Makes-a-Pastoral-Minister%3F>

[Images for What Makes a Pastoral Minister? | seminarygradschool.com ability to communicate effectively](#)

8) Community

Christian Community, LifeGuide Topical Bible Studies: Rob Suggs

One of the greatest gifts that Christ has given us is each other. Through his body, the church, we find our gifts and experience worship, healing and power. Explore how we can grow in loving and nurturing one another. *Christian Community* includes ten studies for individuals or groups. This revised Bible study features additional questions for starting group discussions and for meeting God in personal reflection, together with expanded leader's notes and a "Now or Later" section in each study.

<https://www.christianbook.com/christian-community-lifeguide-topical-bible-studies/rob-suggs/9780830830718/pd/0715X>

[Images for Christian Community, LifeGuide Topical Bible Studies: Rob Suggs](#)

Community | Definition of Community by Merriam-Webster

2a: a social state or condition The school encourages a sense of *community* in its students.

<https://www.merriam-webster.com/dictionary/community>

[Images for Community | Definition](#)

Community from Scratch | Articles | Building Church Leaders

How one pastor is building Christian community where it doesn't come easy.

An interview with Eugene Rivers

<http://www.buildingchurchleaders.com/articles/1999/le-9l1-9l1051.html>

[Images for Community from Scratch | Articles | Building Church Leaders](#)

Community 101: Reclaiming the Local Church as Community of Oneness [Gilbert Bilezikian, John Ortberg]

More than anywhere else, the church should be the place where you know you belong. Bilezikian will help you discover the importance of community throughout all of salvation history, and how it can be expressed in the day-to-day life of your church. His practical guidelines will help you improve everything from leadership style to small groups.

<http://www.christianbook.com/community-101-gilbert-bilezikian/9780310217411/pd/21741?p=1013347>

http://www.goodreads.com/book/show/1059612.Community_101

<https://www.scribd.com/book/170461333/Community-101-Reclaiming-the-Local-Church-as-Community-of-Oneness>

http://books.google.com/books/about/Community_101.html?id=di0A8iWjsTEC

Community 101: Reclaiming the Church As Community of Oneness - Pinterest

<https://www.pinterest.com/pin/280700989248576636/>

<https://books.google.com/books?isbn=0310285968>

<https://www.christianitytoday.com/ct/2000/november13/4.56.html> The Man Behind the Megachurch | Christianity Today

http://www.cpas.org.uk/download/1427/web_upload%252FWILannotated%2Bresource%2Blist11-1301574516.pdf Page 4

<http://www.christianitytoday.com/gleanings/2014/march/john-ortberg-megachurch-leave-pcusa-multisite-eco-menlo-par.html>
http://www.goodreads.com/author/show/220503.Gilbert_Bilezikian
Images for Gilbert Bilezikian, author
<http://www.johnortberg.com/>
https://twitter.com/johnortberg?ref_src=twsrc%5Egoogle%7Ctwcamp%5Eserp%7Ctwgr%5Eauthor
https://en.wikipedia.org/wiki/John_Ortberg
<http://menlo.church/team-members/john-ortberg/>
<https://www.amazon.com/John-Ortberg/e/B001H6O91W>
http://www.goodreads.com/author/show/4215981.John_Ortberg
Images for John Ortberg, author
Images for Community 101: Reclaiming the Local Church as Community of Oneness [Gilbert Bilezikian, John Ortberg]

Community Quotes - BrainyQuote

<https://www.brainyquote.com/topics/community>
Images for community quotes
<https://www.goodreads.com/quotes/tag/community>
www.wiseoldsayings.com/community-quotes/
<https://www.ellevatenetwork.com/articles/8538-quotes-about-the-power-of-community>
Images for quotes-about-the-power-of-community
<https://trans4mind.com/quotes/quotes-community-society.html>
www.doonething.org/quotes/community-quotes.htm
https://www.youtube.com/watch?v=ZfmcHfKHU_Q Community 38 Greatest Quotes - YouTube
<http://healthyspirituality.org/17-powerful-quotes-community/>
www.johnpaulcaponigro.com/blog/14610/44-quotes-on-community/
<https://www.shmoop.com/rear-window/community-quotes.html>
<https://extensions.joomla.org/extension/community-quotes/>

Creating Community | Recommended Resources | Building Church Leaders

<http://www.buildingchurchleaders.com/recommends/resources/creatingcommunity.html>
Images for Creating Community | Recommended Resources | Building Church Leaders
<http://www.bclstore.com/products/creating-community>
Images for Creating Community - Building Church Leaders

Deeply Woven Roots: Improving the Quality of Life in Your Community (Rhetoric and Society) by Gary R. Gunderson (Author)

With insight born of experience and conviction, The Carter Center's Gary Gunderson suggests ways that congregations, religious leaders, and concerned individuals can take practical steps to improve the health of their communities.

As governmental involvement in alleviating social problems wanes, Gunderson argues, congregations are uniquely positioned to "feed the roots" that build and sustain community life. Their commitment can make the difference in addressing such problems as violence, substance abuse, housing, nutrition, and public health. His book shows why congregations matter, how religious commitment helps people transcend the individualism of today's world, what singular powers religious persons can bring to their communities, and how parishes can train people in skills for knowledge-building and community-building. He then offers a model of what a congregation in the year 2010 might be doing to improve the health of its larger "neighborhood."

<http://fortresspress.com/product/deeply-woven-roots-improving-quality-life-your-community>
<http://www.amazon.com/Deeply-Woven-Roots-Improving-Community/dp/0800630955>
http://www.goodreads.com/book/show/260451.Deeply_Woven_Roots
<https://www.broadleafbooks.com/store/product/9780800630959/Deeply-Woven-Roots-Improving-the-Quality-of-Life-in-Your-Community>
<https://www.pinterest.com/faithnurses/faith-community-nursing/>
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<http://fortresspress.com/author/gary-r-gunderson>
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http://www.goodreads.com/author/show/152251.Gary_Gunderson
Images for Gary R. Gunderson (Author)
Images for Deeply Woven Roots: Improving the Quality of Life in Your Community (Rhetoric and Society) by Gary R. Gunderson (Author)
Images for Rhetoric and Society

Discovering the Church: Twelve Studies for Small Groups; Becoming Part of God's New Community (Walking with God Series) by Don Cousins (Author), Judson Poling (Author)

When God saves you, he puts you on his team. This team is more enduring than any human institution---for it will continue to exist in heaven forever. But many Christians are unconnected to the team God has given them as a gift. In some cases, their experience has left them bewildered or even hurt. This guide explores the wonder and beauty of God's plan to connect his children in the life-sustaining community called the church. Together with the next book in the Walking with God series, *Building Your Church*, you'll see the biblical view of a healthy church-and learn how it can impact you in profound ways.

You can use these studies personally or in a group to find out how your church can build unity.

<http://www.amazon.in/Discovering-Church-Becoming-Community-Walking/dp/0310591732>

<http://www.christianbook.com/discovering-church-walking-with-god-series/don-cousins/9780310591733/pd/59173?p=1013347>
<https://books.google.com/books?isbn=0310591732>
https://books.google.com.sb/books?id=Fdb1a2MrOvC&source=gbs_book_other_versions_r&cad=3
<http://crossroadson23.com/topical-study-resources>
<http://www.doncousins.org/>
<https://www.librarything.com/series/Walking+With+God+Series>
<https://www.amazon.com/Don-Cousins/e/B001ITX5XQ>
http://www.goodreads.com/author/show/143393.Don_Cousins
[Images for Don Cousins \(Author\)](#)
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[Images for Judson Poling \(Author\)](#)
[Images for Discovering the Church: Twelve Studies for Small Groups; Becoming Part of God's New Community \(Walking with God Series\) by Don Cousins \(Author\), Judson Poling \(Author\)](#)
<https://www.librarything.com/series/Walking+With+God+Series>
[Images for Walking with God Series](#)

Ephesians: Building a Community in Christ (John Stott Bible Studies) [John Stott]

We long to belong. We crave unity. We want to be loved and accepted by others. Paul's letter to the Ephesians is about uniting all things in Christ. Here we learn how to break down what separates us from God, one ethnic group from another, husband from wife, parent from child, employer from employee. These studies provide a vision of the new society God has planned in his church. John Stott is one of the world's leading and most loved Bible teachers and preachers. In this guide, you can explore Scripture under his guidance, enhancing your own in-depth study with insights gained from his years of immersion in God's Word.

<http://www.amazon.com/Ephesians-Building-Community-Christ-Studies/dp/0830821635>
<https://www.goodreads.com/book/show/6250649-ephesians>
<https://www.christianbook.com/ephesians-building-community-christ-bible-studies/john-stott/9780830821631/pd/821631>
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<https://books.google.com/books?isbn=1350008672>
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http://www.nytimes.com/2004/11/30/opinion/who-is-john-stott.html?_r=0
<https://blogs.thegospelcoalition.org/trevinwax/2013/05/08/when-john-stott-confronted-billy-graham/>
<https://www.olivetree.com/store/home.php?cat=259&authorid=1921>
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http://www.goodreads.com/author/show/14919141.John_R_W_Stott
[Images for John Stott, author](#)
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<https://www.ivpress.com/john-stott-bible-studies>
<https://www.christianbook.com/page/bible-studies/bible-study-series/john-stott-bible-studies>
<https://www.christianbook.com/john-stott-bible-studies/pd/20302X>
https://www.wtsbooks.com/category/817/John-Stott-Bible-Studies?view_all
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[Images for john-stott-bible-studies-collection](#)

How to Build Community in Your Church | Daniel Darling, Author

Since I've been in some form of church leadership for a long time, I've really never had the experience that many Christians have in choosing a church. But in talking to people who have joined our church and talking to friends, it seems finding community is at the top of the list when deciding between equally strong, gospel-preaching churches. People will attend and stay at a church where they have friends. But what role do the church members, not the leaders, have in creating such an environment? I want to offer five ways for church members to create community. You'll notice that these are more pragmatic in nature. I'm talking here really of just developing friendships.

<http://www.danieldarling.com/2013/04/how-to-build-community-in-your-church/>
[Images for How to Build Community in Your Church | Daniel Darling, Author](#)
<https://www.ibelieve.com/slideshows/10-hard-things-you-can-do-to-build-community-in-a-church.html>
<https://relevantmagazine.com/god/3-ways-church-can-build-better-community>
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<https://www.christianitytoday.com/pastors/2008/january-online-only/how-do-you-build-community-in-small-church.html>

Images for Build Community in the Small Church

http://www.thereimagegroup.com/buildingcommunity_church/

<http://www.christianpost.com/news/how-to-build-church-community-organically-without-rigid-structures-71697/>

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<http://www.starnewsonline.com/news/20170415/local-churches-use-small-groups-to-build-community>

<http://www.presentationministries.com/publications/CommunityManual.asp> Building Small Christian Communities - Team Manual

Images for Building Small Christian Communities

Life Together: The Classic Exploration of Christian in Community [Dietrich Bonhoeffer]

In *Life Together*, Dietrich Bonhoeffer, renowned Christian minister, professor, and author of *The Cost of Discipleship* recounts his unique fellowship in an underground seminary during the Nazi years in Germany. Giving practical advice on how life together in Christ can be sustained in families and groups, *Life Together* is bread for all who are hungry for the real life of Christian fellowship. After his martyrdom at the hands of the Gestapo in 1945, Dietrich Bonhoeffer continued his witness in the hearts of Christians around the world. In his book *Life Together*, we learn of Pastor Bonhoeffer's experience within Christian community. This story of a unique fellowship in an underground seminary during the Nazi years reads like one of Paul's letters. It gives practical advice on how life together in Christ can be sustained in families and groups. The role of personal prayer, worship in common, everyday work, and Christian service is treated in simple, almost biblical, words. *Life Together* serves as bread to all who are hungry for the real life of Christian fellowship.

Martyred by the Gestapo near the end of World War II for plotting to assassinate Hitler, Dietrich Bonhoeffer left a legacy of writings that has become a prized testimony of faith and courage for Christians around the world. *Life Together* is Bonhoeffer's inspiring account of a unique fellowship in an underground seminary during the Nazi years in Germany. It reads like one of Paul's letters, giving practical advice on how life together in Christ can be sustained in families and groups. The role of personal prayer, worship in common, everyday work, and Christian service is treated in simple, almost biblical, words. *Life Together* is bread for all who are hungry for the real life of Christian fellowship.

<http://www.amazon.com/Life-Together-Exploration-Christian-Community/dp/0060608528>

http://www.goodreads.com/book/show/174845.Life_Together

<https://www.goodreads.com/work/quotes/168889-gemeinsames-leben>

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<http://www.christianbook.com/life-together-classic-exploration-christian-community/dietrich-bonhoeffer/9780060608521/pd/7153?p=1013347>

<https://www.barnesandnoble.com/w/life-together-dietrich-bonhoeffer/1101124428>

<https://www.wtsbooks.com/products/life-together-dietrich-bonhoeffer-9780060608521?variant=9789003759663>

<http://www.familychristian.com/life-together-the-classic-exploration-of-christian-community.html>

https://books.google.com/books/about/Life_Together.html?id=ZlwXLoF5pYoC

https://static1.squarespace.com/static/518c65fee4b0887d9a39138d/t/5827e7aab3db2b0f3d311bf5/1479010229503/Life+Together_Eng.pdf

<http://www.lifeandleadership.com/book-summaries/bonhoeffer-life-together.html>

<https://izzabelle.co/blog/dietrich-bonhoeffer-book-review-christian-community>

<https://www.thegospelcoalition.org/reviews/life-together/>

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<https://www.pinterest.com/fearlessfoe/dietrich-bonhoeffer/>

<http://www.barnabasministry.com/review-bonhoeffer-life.html>

http://www.redeemer.com/redeemer-report/article/book_review_life_together_by_dietrich_bonhoeffer

<http://www.ekkesiaproject.org/wp-content/uploads/2011/06/Dale-Ziemer-Life-Together-PDF.pdf>

<https://tdbi.org/dietrich-bonhoeffer/notable-quotes/>

<https://danielpassini.org/7-powerful-quotes-from-life-together-by-dietrich-bonhoeffer/>

https://en.wikipedia.org/wiki/Dietrich_Bonhoeffer

<http://www.christianitytoday.com/history/people/martyrs/dietrich-bonhoeffer.html>

<https://www.britannica.com/biography/Dietrich-Bonhoeffer>

<https://www.amazon.com/Bonhoeffer-Pastor-Martyr-Prophet-Spy/dp/1595552464>

http://www.goodreads.com/author/show/29333.Dietrich_Bonhoeffer

Images for Dietrich Bonhoeffer, author

Images for The Classic Exploration of Christian in Community [Dietrich Bonhoeffer]

One Anothering: Building Spiritual Community in Small Groups [Richard C. Meyer]

Eleven sessions, based on such themes as "love one another," "bear one another's burdens," "submit to one another," and "encourage one another." Includes guidelines and basic considerations for group formation.

<http://www.amazon.com/One-Anothering-Vol-Biblical-Building/dp/0806690550>

Ten sessions, based on such themes as "accept one another," "serve one another," "teach one another," and "honor one another." Includes a special introductory chapter on "The Power of Community," outlining the core biblical basis for small groups.

<http://www.amazon.com/One-Anothering-Volume-Spiritual-Community/dp/0806690569>

Nine sessions, based on such themes as "speak truthfully to one another," "do not grumble against one another," "do not provoke one another," and "look out for one another." Includes a unique chapter on small group worship.

<http://www.amazon.com/One-Anothering-Significant-Spiritual-Community/dp/0806690577>

[Images for Richard C. Meyer, author spiritual community](#)

[Images for One Anothering: Building Spiritual Community in Small Groups \[Richard C. Meyer\]](#)

Relationships: Resolving Conflict and Building Community (Foundations for Christian Living) [Navigators]

The Bible has a lot to say about our relationships with others. In this study, you'll examine the nature of relationships and the community God has designed for us. His prescription, if followed, allows for unmeasured joy.

<http://www.amazon.com/Relationships-Resolving-Community-Foundations-Christian/dp/1576830233>

[Images for Relationships: Resolving Conflict and Building Community \(Foundations for Christian Living\) \[Navigators\]](#)

<https://www.goodreads.com/series/89386-foundations-for-christian-living>

[Images for Foundations for Christian Living](#)

The Connecting Church: Beyond Small Groups to Authentic Community by Randy Frazee, Larry Crabb (Foreword), George Gallup (Foreword), Dallas Willard (Foreword)

The development of meaningful relationships, where every member carries a significant sense of belonging, is central to what it means to be the church. So why do many Christians feel disappointed and disillusioned with their efforts to experience authentic community? Despite the best efforts of pastors, small group leaders, and faithful lay persons, church too often is a place of loneliness rather than connection.

Church can be so much better. So intimate and alive. The Connecting Church tells you how. The answer may seem radical today, but it was a central component of life in the early church. First-century Christians knew what it meant to live in vital community with one another, relating with a depth and commitment that made "the body of Christ" a perfect metaphor for the church. What would it take to reclaim that kind of love, joy, support, and dynamic spiritual growth? Read this book and find out.

<http://www.amazon.com/The-Connecting-Church-Authentic-Community-ebook/dp/B000SEP0C6>

<http://www.amazon.com/The-Connecting-Church-2-0-Authentic/dp/0310494354>

<http://www.goodreads.com/book/show/20654827-the-connecting-church>

<https://www.barnesandnoble.com/w/the-connecting-church-20-randy-frazee/1111080599?ean=9780310494362>

<http://www.christianbook.com/connecting-church-beyond-groups-authentic-community/randy-frazee/9780310233084/pd/33089?p=1013347>

<https://books.google.com/books?isbn=0310494362>

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[Images for The Connecting Church: Beyond Small Groups to Authentic Community by Randy Frazee, Larry Crabb \(Foreword\), George Gallup \(Foreword\), Dallas Willard \(Foreword\)](#)

The Search to Belong: Rethinking Intimacy, Community, and Small Groups [Joseph R. Myers, Coach John Wooden and Futurist Leonard Sweet]

Description: Community is a fundamental life search. We need to belong. In our time, we search with some increasing desperation as terms like neighbor, family, and congregation are being redefined. *The Search to Belong* is a practical guide for those struggling to build a community of believers in a culture that wants to experience belonging over believing.

A practical guide for those struggling to build a community of believers in a culture that wants to experience belonging over believing Who is my neighbor? Who belongs to me? To whom do I belong? These are timeless questions that guide the church to its fundamental calling. Today terms like neighbor, family, and congregation are being redefined. People are searching to belong in new places and experiences. The church needs to adapt its interpretations, definitions, and language to make sense in the changing culture. This book equips congregations and church leaders with tools to:

- Discern the key ingredients people look for in community
- Understand the use of space as a key element for experiencing belonging and community
- Develop the "chemical compound" that produces an environment for community to spontaneously emerge
- Discover how language promotes specific spatial belonging and then use this knowledge to build an effective vocabulary for community development
- Create an assessment tool for evaluating organizational and personal community health.

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9) Community Life

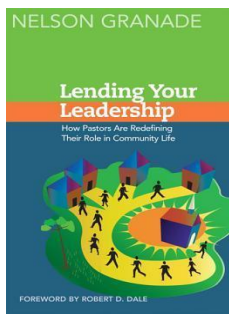
Building Your Community Ties with a Block Party – The Parish Paper

Some neighborhoods feel more secure once neighbors have become acquainted. Church leaders wanting to get to know their community could organize a block party. It can be a great way to meet the neighbors and develop friendships.

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Lending Your Leadership: How Pastors Are Redefining Their Role in Community Life [Nelson Granade]

As America faces great change, we must find new ways of cooperating with one another to solve problems beyond our individual control. As leaders of one of the largest pools of community capital—our congregations—pastors have both the opportunity and the skills to help guide local communities through transitions and to help cast a vision of renewed communities. At the heart of Granade's book is a firm belief that clergy can play a unique leadership role in community life. He encourages clergy to reclaim that role and to share with their communities a message of hope: God still cares and is involved in the life of individuals, families, communities, and the world.



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 Images for nelson granade, author lending your leadership
 Images for Lending Your Leadership: How Pastors Are Redefining Their Role in Community Life [Nelson Granade]

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10) Confidence

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Clergy Killers: Guidance for Pastors and Congregations under Attack by G. Lloyd Rediger (Author)

It is the soft, fluffy, people-pleasing image of pastoring that has eroded our confidence in speaking the truth. Such softness makes me look like red meat to church predators. It is victim-thinking that robs me of this toughness, my ability to endure for God's purposes, and even my own integrity. Tough mindedness should not blind me to my own limits or make toughness a macho goal. My source of strength is my faith in God (Ephesians 6:10). Page 173

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 Images for G. Lloyd Rediger (Author)
 Images for Clergy Killers: Guidance for Pastors and Congregations under Attack by G. Lloyd Rediger (Author)
 Images for It is the soft, fluffy, people-pleasing image of pastoring that has eroded our confidence in speaking the truth.

Confidence | Definition of Confidence by Merriam-Webster

: a feeling or belief that you can do something well or succeed at something. : a feeling or belief that someone or something is good or has the ability to succeed at something. : the feeling of being certain that something will happen or that something is true.

<https://www.merriam-webster.com/dictionary/confidence>

[Images for Confidence | Definition](#)

Confidence: How Winning Streaks and Losing Streaks Begin and End [Rosabeth Moss Kanter]

From the locker room to the living room to the boardroom—how winners become winners . . . and stay that way.

Is success simply a matter of money and talent? Or is there another reason why some people and organizations always land on their feet, while others, equally talented, stumble again and again?

There's a fundamental principle at work—confidence—that makes the difference between winning and losing in any competition, be it a high school basketball game or a high-stakes business situation. In *Confidence*, Harvard Business School professor Rosabeth Moss Kanter shows why organizations of all types may be brimming with talent but not be winners. Based on her extraordinary investigation of success and failure in companies such as Continental Airlines and Verizon and sports teams such as the New England Patriots and Philadelphia Eagles, as well as the arenas of education, health care, and politics, Kanter explores a new theory and practice of success and provides people in leadership positions with a prescriptive program for maintaining a winning streak or turning around a downward spiral.

Packed with brilliant, practical ideas, *Confidence* provides fresh thinking about success in all facets of life—from the factors that can make or break corporations and governments to the keys for successful relationships in the workplace or at home.

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Jimmy Garoppolo has brought a winning feeling to 49ers – ProFootballTalk on NBCSports.com

"You can feel it in our building," 49ers coach Kyle Shanahan said, via Matt Maiocco of NBC Sports Bay Area. "Guys are gaining that **confidence**."

The 49ers made the deal hoping for just such a feeling, and it's alarming how quickly it's happened. Wide receiver Marquise Goodwin said Garoppolo has "one hundred percent" elevated the play of the team around him.

"Jimmy is a great guy," Goodwin said. "He's a natural leader. He doesn't struggle at any point in the game. When you see that in a position that he's in, it gives you extreme confidence. When you look at him in the third quarter or in the second quarter and you're down by one, you're up by one, you feel that sense of hope."

<http://profootballtalk.nbcsports.com/2017/12/12/jimmy-garoppolo-has-brought-a-winning-feeling-to-49ers/>

Images for Jimmy Garoppolo has brought a winning feeling to 49ers – ProFootballTalk on NBCSports.com

Snap Judgments: Zimmer, Vikings riding defense to 3-0 start By Don Banks Special to NFL.com

"Our **confidence** doesn't change no matter what. Because it isn't based on just whatever happens to us. That's the way (Zimmer) has done things since the day he came in the door. That's how he coaches and that's how he deals with us day to day. And after a few years, it's really gotten through to all of us. Everybody here is on the same page and headed the same direction."

(Vikings safety Harrison Smith said by phone)

<http://www.nfl.com/news/story/0ap3000000709819/article>

Images for Vikings safety Harrison Smith on confidence

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11) Congregation

Congregation | Definition of Congregation by Merriam-Webster

1a: an assembly of persons : GATHERING *especially* : an assembly of persons met for worship and religious instruction

b: a religious community: such as

(1): an organized body of believers in a particular locality

The pastor delivered a lengthy sermon to the *congregation*.

<https://www.merriam-webster.com/dictionary/congregation>

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Heart, Mind, and Strength: Theory and Practice for Congregational Leadership by Jeffrey D. Jones Director of Ministry Studies (Author)

Leadership, observes Jeffrey Jones, is never about you. What happens to you as a leader stems from a vast array of issues and dynamics over which you have little or no control. Leadership, Jones also insists, is always about you--Christ's disciple, part of the system, an individual with your own anxieties and a personal life that shapes both your personhood and your relationships. *Heart, Mind, and Strength* is about dealing with the tension between these two realities. What we know is important. So is who we are--maybe even more so. Of course, admits Jones, no book can tell us everything we need to know about leadership--the "what" of it. And, certainly, no book can shape our personhood--the "who" of leadership. Jones, however, shares both theoretical and practical insights that will inform the "what" and influence the "who" of your leadership in transformative ways. Jones organizes the book around the daily practices of leadership, treating it as both a skill and an art. Heart, Mind, and Strength will enhance your practice

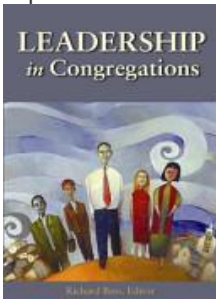
of ministry by providing well-grounded theory related to the practical concerns you encounter in the daily work of balancing what you know with who you are.



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[Images for Jeffrey D. Jones \(Author\) heart, mind, and strength](#)
[Images for Heart, Mind, and Strength: Theory and Practice for Congregational Leadership by Jeffrey D. Jones Director of Ministry Studies \(Author\)](#)

Leadership in Congregations (Harvesting the Learnings) [Richard Bass]

This new book in Alban's Harvesting the Learnings Series gathers the collected wisdom of over 10 years of Alban research and reflection on what it means to be a leader in a congregation, how our perceptions of leadership are changing, and exciting new directions for leadership in the future. With pieces by such diverse church leaders as Graham Standish, Diana Butler Bass, Jeffrey Jones, Donna Schaper, Gil Rendle, Ann Svennungsen, Mark Lau Branson, and many others, this volume gathers in one place a variety of essays that approach the leadership task and challenge with insight, depth, humor, and imagination. The book also includes the full text of Alban's 2001 special report, "The Leadership Situation Facing American Congregations" by James P. Wind and Gil Rendle. That report examined the evidence for turmoil on the one hand and ferment on the other. The Alban Institute, it declared, stood on the side of ferment. To live into the ferment, we need to see leadership in new ways and learn a new set of adaptive skills that allow them to shape new patterns of congregational life and new leadership roles. Based in research and experience, this volume makes available the best of Alban's learning on how the leaders of congregations can go about this important work.



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Leading the Congregation: Caring for Yourself While Serving the People [Norman Shawchuck, Roger Heuser]

This revised and updated version focuses on the challenges of congregational leadership in a culture that has fewer ties to Christian faith. The authors lay out the dual contexts in which church leaders must function – within the congregation, and as the congregation's representative to the community—and they explain the very different skill sets required to flourish in each. Underlying the revised edition is an insistence on the congregational leader's call from God, and cultivation of her or his relationship with God. Leadership is not the same thing as charisma, they explain; it is rather a set of attitudes and practices that each of us can and must master if we are to be worthy servants of Christ.

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[Images for Norman Shawchuck, Roger Heuser](#)
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The leadership situation facing American congregations: An Alban Institute special report [James P Wind]

Preliminary research at the Alban Institute suggests "A Sea Change in American Religion: American Congregational Leaders Face Great Ferment and Turmoil.

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[Images for James P Wind, author](#)
[Images for The leadership situation facing American congregations: An Alban Institute special report \[James P Wind\]](#)

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The Multigenerational Congregation: Meeting the Leadership Challenge by Gilbert R. Rendle (Author)

Congregations need to learn new cultural languages and practices in order to speak to and be heard by new generations of people. But how do congregations enter the wilderness of ministry with these new generations when many of those in the entourage do not appreciate the trip?

In contrast to many writers about church growth, Rendle works with three important observations:

- Most congregations are not "pure markets," discrete groups with uniform values and behaviors, that can be targeted to the exclusion of all other audiences;
- Some of the differences and discomforts experienced in the congregation are based on the members' tenure, or length of membership, rather than their age;
- Leadership in congregations is not a matter of marketplace savvy but of spiritual authenticity in which we continue to shape our faith tradition to be heard and understood by a changing culture.

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<https://digitalcommons.georgefox.edu/cgi/viewcontent.cgi?article=1146&context=dmin>
<https://www.thriftbooks.com/a/gilbert-r-rendle/270104/>
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[Images for Gilbert R. Rendle \(Author\)](#)
[Images for The Multigenerational Congregation: Meeting the Leadership Challenge by Gilbert R. Rendle \(Author\)](#)

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Traveling Together: A Guide for Disciple-Forming Congregations [Jeffrey D. Jones Director of Ministry Studies]

Chapter 7: Leadership in the Disciple-Forming Congregation

Jeff Jones provides a helpful overview of where the church currently stands and offers biblical and practical suggestions for how we might move forward as disciple developers. This book does not pretend to have all of the answers, but it does present many ideas to consider as you or your church think seriously about discipleship. The chapters assessing our current church climate and reviewing biblical foundations of discipleship were particularly strong. A good, quick read.

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What Does the Bible Say About Congregation? - OpenBible.info

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12) Contextual Intelligence

[PDF] Contextual Intelligence: An Emerging Competency for Global Leaders - Regent University

In the midst of globalization, emerging technology, global citizenship awareness, and the advent of the global organization, the contextual environment in which leaders must operate is increasingly complex, even mind-boggling. Today's business and organizational context is dynamic, turbulent, continuously evolving, and requires innovative leadership. Like Israel, in the days of the sons of Issachar, there is a clarion call for leaders who can both diagnose the context they are in then exercise their knowledge to know what to do in the midst of changing and turbulent times. Quite literally, decisions must be instant, pragmatic, and offer real solutions for real problems. Leaders who have the ability to contribute to these kinds of solutions, regardless of age or experience, are a valued commodity. These leaders have a high contextual intelligence.

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[http://emergentpublications.com/\(S\(zqjfy55r5yzeb4qzj2rp1fh2\)\)/ECO/submissions/manuscript_90.pdf?AspxAutoDetectCookieSupport](http://emergentpublications.com/(S(zqjfy55r5yzeb4qzj2rp1fh2))/ECO/submissions/manuscript_90.pdf?AspxAutoDetectCookieSupport)
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<http://www.business-leadership-qualities.com/contextual-leadership.html>
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Contextual Intelligence & The Future of Work | LinkedIn - Pinterest

<https://www.pinterest.com/pin/276338127111578675/>
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<https://www.pinterest.com/spiretalentship/contextual-intelligence/>
<https://www.pinterest.com/pin/201254677073297916/> Contextual Intelligence | Collaboration, Teams - Pinterest
<https://www.pinterest.com/pin/250231323031934563/> Erik Bjontegard: Changing the Course of Contextual Intelligence - Pinterest

Contextual Intelligence - Harvard Business Review

The author, a strategy and international-business professor at Harvard Business School, has come to a conclusion that may surprise you: Trying to apply management practices uniformly across geographies is a fool's errand. Best practices simply don't travel well across borders. That's because conditions not just of economic development but of institutional maturity, educational norms, language, and culture vary enormously from place to place. Students of managerial practice once thought that their

technical knowledge of best manufacturing practices (to take one example) was sufficiently developed that processes simply needed to be tweaked to fit local conditions. More often, it turns out, they have to be reworked quite radically--not because the technology is wrong but because everything around it changes how it will work. There's nothing wrong with the tools we have at our disposal, but their application requires contextual intelligence: the ability to understand the limits of our knowledge and to adapt that knowledge to a context different from the one in which it was acquired. Until we can better develop and apply contextual intelligence, failure rates for cross-border businesses will remain high, what we learn from experiments unfolding around the world will remain limited, and the promise of healthy growth in all parts of the world will remain unfulfilled.

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[Images for contextual intelligence harvard business review](#)

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www.hbs.edu/coursecatalog/2050.html

Contextual Intelligence - How Thinking in 3D Can Help Resolve Complexity, Uncertainty and Ambiguity by Matthew Kutz (Author)

This book offers a structured framework for critical thinking and decision making that shows how to use hindsight, insight, and foresight to navigate through complexity.

Every organization and every person face rapid change and complexity. Contextual intelligence – understanding fully the context in which one is operating – teaches the reader how to navigate that complexity and respond appropriately in the face of change (expected and unexpected).

The Three-Dimensional (3D) Thinking™ framework helps structure critical thinking by showing how to appropriately bring past experience, present intuition, and future ambiguity– in other words: hindsight, insight, and foresight – to bear on any given problem. Kutz offers a way to rationally organize difficult concepts such as complexity, tacit knowledge, and synchronicity into usable and understandable language, but more importantly teaches the reader how to apply these concepts in a very practical and meaningful way with measurable and tangible outcomes.

The book also describes in detail 12 behaviors associated with contextual intelligence. Four behaviors are associated with hindsight, four behaviors are associated with insight, and four behaviors are associated with foresight. The book takes the reader through the 12 behaviors and how they relate to 3D Thinking.

Cases and anecdotes are used generously to provide examples. Chapters are followed by critical thinking questions and questions related to the cases in the chapters. Furthermore, questions and practical tools are introduced that help the reader assess and determine their level of contextual intelligence.

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www.toledoshrm.org/events/documents/KutzMediaKit.pdf

<https://www.thriftbooks.com/a/matthew-kutz/1907908/>

http://www.goodreads.com/author/show/6824413.Matthew_Kutz

[Images for Matthew Kutz \(Author\)](#)

[Images for Contextual Intelligence - How Thinking in 3D Can Help Resolve Complexity, Uncertainty and Ambiguity by Matthew Kutz \(Author\)](#)

Contextual Intelligence: Smart Leadership for a Constantly Changing World by Matthew Kutz (Author)

Contextual Intelligence is a leadership model that will help you navigate constantly shifting environments. This book integrates a cutting-edge 3D thinking framework with 12 core behaviors that will help you diagnose your context and lead others to higher levels of performance. Today's leadership landscape is dynamic and challenging. Earlier theories and assumptions appear to be inadequate and over simplistic in their ability to flex with the volatility and complexity of organizations which function in a knowledge economy at a local, national and global level. This book extends the non-Newtonian-based leadership paradigms by integrating the principles of tacit knowledge, synchronicity and time orientation, which are essential competencies for today's leaders.

<http://www.amazon.com/Contextual-Intelligence-Matthew-Kutz/dp/1300219777>

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13) Continuing Education

A Lifelong Call to Learn: Continuing Education for Religious Leaders (Revised and Expanded Edition) [Robert E. Reber, D. Bruce Roberts]

A Lifelong Call to Learn is aimed at directors of lifelong learning and continuing education that serve both clergy and laity in Catholic, Protestant, and Jewish seminaries and conference and retreat centers. While proposing new approaches in continuing theological education, it also addresses the need for programs that involve both clergy and laity at the congregational level and that support ongoing interreligious dialogue in our increasingly pluralistic society. The contributors to this book include seasoned practitioners as well as teachers and scholars in seminaries and universities from every part of the country in both denominational and ecumenical settings. The chapters explore historical perspective and educational contexts; theory and research in professional continuing education; innovations in continuing theological education; development, management, and promotion of programs; and directions and resources for the future. Particularly in this time of foment in theological education, when institutional leaders are striving to develop new models for the basic master of divinity degree, this collection will be of keen interest to theological educators in every setting.

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[Images for A Lifelong Call to Learn: Continuing Education for Religious Leaders \(Revised and Expanded Edition\) \[Robert E. Reber, D. Bruce Roberts\]](#)

Continuing Education for Church Staff & Clergy | Wesley Theological Seminary

Many of Wesley's educational opportunities are designed to enrich the practice of ministry in churches of any denomination. Those employed by churches may wish to further their education with some of Wesley's specific offerings geared toward professional staff, parish or church administrators, lay leadership, or clergy.

<https://www.wesleyseminary.edu/academics/continuing-education-for-church-staff-clergy/>

[Images for Continuing Education for Church Staff & Clergy | Wesley Theological Seminary](#)

<http://religioninsights.org/best-resources-continuing-education>

<http://www.polis.iupui.edu/RUC/Newsletters/Clergy/vol5no1.htm> Clergy Notes - Continuing Education for Clergy - The Polis Center

<https://www.nyac.com/ceus> Continuing Education Units for Clergy - New York Annual Conference

<http://www.my-pastor.com/clergy-continuing-education.html>

www.centerforministry.com/continuing-education.html

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<http://into-action.net/research/the-choice-of-clergy-continuing-education/>

www.clergyleadership.com/training/con-ed.cfm

www.vaumc.org/ncfilerepository/MinServices/ContinuingEducationOpportunities.pdf

www.dioet.org/For%20Clergy/continuing-education-policy-and-information.html

Continuing Education - Luther Seminary

Luther Seminary provides several continuing education opportunities for ministry leaders, in addition to online resources, conferences, and community events. Visit the Faith+Lead website for more information.

<https://www.luthersem.edu/academics/continuing-ed/>

[Images for Continuing Education - Luther Seminary](#)

<https://faithlead.luthersem.edu/>

[Faith+Lead - Luther Seminary | Events - Classes - Resources](#)

10 Reasons Church Leaders Should Continue Their Education - ThomRainer.com

If we are doing the work of God, we must give our absolute best. I desire to be part of a team that trains and sends out the strongest leaders in the world – leaders who make a difference in the kingdom of darkness. Those leaders never stop learning.

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14) Control

Control | Definition of Control by Merriam-Webster

2a: to exercise restraining or directing influence over : REGULATE

control one's anger

b: to have power over : RULE

A single company *controls* the industry.

<https://www.merriam-webster.com/dictionary/control>

[Images for Control | Definition](#)

Control Quotes - BrainyQuote

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<http://awakenthegreatnesswithin.com/30-inspirational-quotes-on-taking-control-of-your-life/>

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Goodbye, Command and Control: Margaret J. Wheatley

Old ways die hard. Amid all the evidence that our world is radically changing, we cling to what has worked in the past. We still think of organizations in mechanistic terms, as collections of replaceable parts capable of being reengineered. We act as if even people were machines, redesigning their jobs as we would prepare an engineering diagram, expecting them to perform to specifications with machine-like obedience. Over the years, our ideas of leadership have supported this metaphoric myth. We sought prediction and control, and also charged leaders with providing everything that was absent from the machine: vision, inspiration, intelligence, and courage. They alone had to provide the energy and direction to move their rusting vehicles of organization into the future.

<http://www.margaretwheatley.com/articles/goodbyecommand.html>

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<https://www.amazon.com/Margaret-J.-Wheatley/e/B000APA88Q>

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[Images for Margaret J. Wheatley, author](#)

[Images for Goodbye, Command and Control: Margaret J. Wheatley](#)

How Leaders Can Let Go Without Losing Control - Harvard Business Review

Massive flocks of starlings, known as [murmurations](#), exhibit a rare combination of speed and scale. The birds coordinate themselves with remarkable agility to find food and avoid attacks. [Schools of fish](#) do the same.

<https://hbr.org/2016/06/how-leaders-can-let-go-without-losing-control>

[Images for How Leaders Can Let Go Without Losing Control - Harvard Business Review](#)

<https://hbr.org/1986/09/letting-go>

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<https://hbr.org/2018/03/to-reduce-burnout-on-your-team-give-people-a-sense-of-control>

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Leadership and Control - Management Study Guide

A set up where individuals from different backgrounds, educational qualifications and varied interests come together on a common platform to achieve certain objectives is called an organization.

<http://www.managementstudyguide.com/leadership-and-control.htm>

[Images for Leadership and Control - Management Study Guide](#)

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<https://hbswk.hbs.edu/item/how-much-of-leadership-is-about-control-delegation-or-theater>

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<https://www.forbes.com/sites/mikemyatt/2012/12/26/the-most-misunderstood-aspect-of-great-leadership/#3b74705c7a11> The Most

Misunderstood Aspect of Great Leadership - Forbes

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<https://www.desiringgod.org/interviews/does-god-control-all-things-all-the-time>

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<https://bible.org/seriespage/2-god-control>

<https://www.healthfaithstrength.com/10-bible-verses-to-remind-you-that-god-is-in-control/>

What Everybody Ought to Know About Control Freaks in Leadership – Carey Nieuwhof

It's amazing to me how many leaders I know tell me they struggle with control.

I come by the subject honestly because I, too, am a recovering control freak.

<https://careynieuwhof.com/what-everybody-ought-to-know-about-control-freaks-in-leadership/>

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15) Conversational Intelligence

Conversational Intelligence: How Great Leaders Build Trust & Get Extraordinary Results [Judith E. Glaser]

The key to success in life and business is to become a master at Conversational Intelligence. It's not about how smart you are, but how open you are to learn new and effective powerful conversational rituals that prime the brain for trust, partnership, and mutual success. Conversational Intelligence translates the wealth of new insights coming out of neuroscience from across the globe and brings the science down to earth so people can understand and apply it in their everyday lives. Author Judith Glaser presents a framework for knowing what kind of conversations trigger the lower, more primitive brain; and what activates higher-level intelligences such as trust, integrity, empathy, and good judgment. Conversational Intelligence makes complex scientific material simple to understand and apply through a wealth of easy to use tools, examples, conversational rituals, and practices for all levels of an organization.



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[Images for Judith E. Glaser - YouTube](#)
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<https://www.youtube.com/watch?v=27EqVe3hM9I> Judith E. Glaser on using Conversational Intelligence – YouTube
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[Images for Judith E. Glaser, author](#)
[Images for Conversational Intelligence: How Great Leaders Build Trust & Get Extraordinary Results \[Judith E. Glaser\]](#)

16) Cooperation

Attributes of Leadership – Cooperation | Back-Office Bulletin

How do we promote a spirit of cooperation in others? What changes will we have to make personally, and are there things we must guard against as we develop this attribute? Let's find out.

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[Images for Leadership and Cooperation in Groups](#)

Cooperation | Definition of Cooperation by Merriam-Webster

- 1: the actions of someone who is being helpful by doing what is wanted or asked for : common effort
[We are asking for your full *cooperation*.](#)
- 2: association of persons for common benefit
[established trade and economic *cooperations*](#)

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[Images for Cooperation | Definition](#)
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<http://www.quotespeak.com/professional-quotes/business-quotes/cooperation-winning-teams-teamwork-quotes/>
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Cooperation - Wikipedia

Cooperation is the process of groups of organisms working or acting together for common or mutual benefit, as opposed to working in competition for selfish benefit.

<https://en.wikipedia.org/wiki/Cooperation>
[Images for Cooperation](#)

56 best Code of Cooperation images on Pinterest

<https://www.pinterest.com/CCSDPL/code-of-cooperation/>
[Images for Cooperation on Pinterest](#)
<https://www.pinterest.com/lannesimpson/cooperation-and-teamwork/>
<https://www.pinterest.com/terrirossman/cooperation-activities/>
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Lessons On Leadership: Cooperation And Collaboration For The Greater Good - Forbes

Leadership in dynamic times requires different skills than required in the past. One critical area of leadership focus is cooperation and collaboration.

<https://www.forbes.com/sites/forbescoachescouncil/2018/05/29/lessons-on-leadership-cooperation-and-collaboration-for-the-greater-good/#462ff2686087>
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[Images for influence-persuasion-cooperation-leadership](#)

The Penguin and the Leviathan: How Cooperation Triumphs over Self-Interest [Yochai Benkler]

What do Wikipedia, Zip Car's business model, Barack Obama's presidential campaign, and a small group of lobster fishermen have in common? They all show the power and promise of human cooperation in transforming our businesses, our government, and our society at large. Because today, when the costs of collaborating are lower than ever before, there are no limits to what we can achieve by working together.

For centuries, we as a society have operated according to a very unflattering view of human nature: that, humans are universally and inherently selfish creatures. As a result, our most deeply entrenched social structures – our top-down business models, our punitive legal systems, our market-based approaches to everything from education reform to environmental regulation - have been built on the premise that humans are driven only by self-interest, programmed to respond only to the invisible hand of the free markets or the iron fist of a controlling government.

In the last decade, however, this fallacy has finally begun to unravel, as hundreds of studies conducted across dozens of cultures have found that most people will act far more cooperatively than previously believed. Here, Harvard University Professor Yochai Benkler draws on cutting-edge findings from neuroscience, economics, sociology, evolutionary biology, political science, and a wealth of real world examples to debunk this long-held myth and reveal how we can harness the power of human cooperation to improve business processes, design smarter technology, reform our economic systems, maximize volunteer contributions to science, reduce crime, improve the efficacy of civic movements, and more.



<http://www.amazon.com/The-Penguin-Leviathan-Cooperation-Self-Interest/dp/0385525761>
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<http://vimeo.com/44799054> LSSC12: The Penguin and the Leviathan: Cooperative Human Systems Design – Yochai Benkler - Vimeo
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17) Crazy

The Church Has Left the Building! | ...In the Meantime | Where Faith Meets Everyday Life

I love the picture because it's the "[good kind of crazy](#)" that invites all of us to think differently about the relationship between church and our lives.

<http://www.davidlose.net/2013/05/the-church-has-left-the-building/>
[Images for David Lose on Church Has Left the Building](#)

The Good Kind of Crazy | ...In the Meantime | Where Faith Meets Everyday Life

Instead, my friend is the good kind of crazy. The kind of crazy that's willing to take risks, make mistakes, make people mad once in a while by trying something totally out of the blue. Why is this good kind of crazy?

Because, let's face it: we don't really know what it's going to take to make church work anymore. And the only thing crazier than trying out all kinds of new ways of doing things is staying the same.

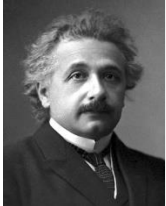
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[Images for The Good Kind of Crazy | ...In the Meantime | Where Faith Meets Everyday Life](#)

18) Creativity

Albert Einstein Quotes (Author of Relativity) - Goodreads

"[Creativity](#) is intelligence having fun."

— Albert Einstein



https://www.goodreads.com/author/quotes/9810.Albert_Einstein?page=2
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<https://www.buzzfeed.com/expresident/ways-to-boost-your-creativity>
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Creativity Series Wrap-up - Adam J. Copeland

Over the past few weeks I have greatly enjoyed—and I hope you, dear reader, have too—six delicious posts on creativity by some of the most creative folk I know. If you haven't kept up, links to those six posts are below [or category tag [link is here](#)]:

<http://www.adamjcopeland.com/2014/11/28/creativity-series-wrap-up/>
[Images for Creativity Series - Adam J. Copeland](#)

15 Ways Leaders Can Promote Creativity In The Workplace - Forbes

Creativity used to be a term reserved for alternative professions and hobbies. Today, it is being embraced in offices around the world with some of the top companies cultivating it from within.

<https://www.forbes.com/sites/forbescoachescouncil/2017/12/21/15-ways-leaders-can-promote-creativity-in-the-workplace/#2c32ce1d58ef>
[Images for 15 Ways Leaders Can Promote Creativity In The Workplace - Forbes](#)

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 Images for books-on-creative-leadership

How to Be Creative | ...In the Meantime | Where Faith Meets Everyday Life

Interested in being more creative – as a writer, artist, parent, employee, pastor, student, problem-solver?

PBS's wonderful [Off Book](#) series devoted one of its episodes to this question, culling the interviews of an author, cognitive scientist, computer scientist, and filmmaker to produce a vivid and fast-paced nine-minute video to address this question.

<http://www.davidlose.net/2013/10/how-to-be-creative/>

Images for How to Be Creative | Where Faith Meets Everyday Life

<http://www.davidlose.net/2012/11/time-and-creativity/>

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<http://www.davidlose.net/2013/05/the-hard-work-of-creativity/>

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<http://www.davidlose.net/2013/05/embracing-our-limitations/>

7 Ways to Foster Creativity in Your Church | CT Pastors

Like any aspect of church culture, if creativity is not embraced at the top levels of leadership, it will never make it into the life of the congregation.

<https://www.christianitytoday.com/pastors/2016/april-web-exclusives/7-ways-to-foster-creativity-in-your-church.html>

Images for 7 Ways to Foster Creativity in Your Church | CT Pastors

<https://www.christianitytoday.com/pastors/browse/>

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<https://pastors.com/release-creative-people-effective-ministry/>

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78 best Creativity & Innovation images on Pinterest

<https://www.pinterest.com/ccldotorg/creativity-innovation/>

Images for Creativity on Pinterest

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The Center for Creative Leadership Handbook of Leadership Development, Third Edition [Ellen Van Velsor, Cynthia D. McCauley, Marian N. Ruderman]

The Center for Creative Leadership (CCL) is the world's largest institution devoted exclusively to leadership research and education. For more than three decades, CCL has studied and trained hundreds of thousands of executives and worked with them to create practical models, tools, and publications for the development of effective leaders and leadership. This second edition of *The Center for Creative Leadership Handbook of Leadership Development* brings together the wealth of practical knowledge that CCL has gained from this experience. It explores the essence of leadership development, reveals how individuals can effectively enhance their leadership skills, and demonstrates what organizations can do to help build leaders and leadership capacity. The book also includes a companion CD-ROM that contains a library of classic CCL publications for practicing leaders. In one comprehensive volume, The Center for Creative Leadership provides the accumulated expertise of its faculty cultivated over the past thirty years. This revised edition includes new chapters on leadership in teams, global leadership, and leading through transitions, as well as a new ancillary website that contains chapters that were removed from 2nd and 3rd edition as well as practical tools and resources. Written for HR consultants and leadership development professionals within and all types of organizations.

<http://www.amazon.com/Center-Creative-Leadership-Handbook-Development/dp/0787965294>

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[Images for Marian N. Ruderman, author](#)

[Images for The Center for Creative Leadership Handbook of Leadership Development, Third Edition \[Ellen Van Velsor, Cynthia D. McCauley, Marian N. Ruderman\]](#)

Transitioning Issues into Creativity

Rev. Pegi Ridout

Beginning with a "problematic" issue you identify in your own congregation, this workshop will explore how your Transition Team, or other leadership group, might use that seeming roadblock as a building block for a fun workshop that plants seeds for creative change or a paradigm shift. When problems treated by leaders as obstacles to be overcome are viewed as information, anxiety decreases and what was feared becomes a way to initiate movement in a new direction and toward more positive relationships. Pegi will provide several workshop models to address "problems" of charter members and of stewardship. She will show how a problem can be converted into a tool for creative change and how blocks can become building blocks. And you will imagine what workshop you might create for your congregation from the "problematic" issue you identified.



IMN 35th Annual Conference - June 15-18, 2015 - The Conference Center at the Maritime Institute Linthicum, Maryland

<http://imnedu.org/wp-content/uploads/2012/05/2015-IMN-Conference-programpdf.pdf>

Page 5

[Images for Transitioning Issues into Creativity Rev. Pegi Ridout](#)

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What Does the Bible Say About Creativity? - OpenBible.info

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Images for why-god-wants-you-to-embrace-your-creativity

19) Cultural Intelligence

Cultural Intelligence: A Guide to Working with People from Other Cultures [Brooks Peterson]

Uses case studies and illustrations to provide tips for working effectively with international clients, customers, and business partners. Readers learn to define their own cultural style in six vital areas: managements, strategy, planning, personal communication, and reasoning. Though not strictly a textbook, it is commonly used as a text in internationally-focused courses and cross-cultural programs.

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Images for Cultural Intelligence: A Guide to Working with People from Other Cultures [Brooks Peterson]

Cultural Intelligence Center | Home

The Cultural Intelligence Center is dedicated to improving the understanding of Cultural Intelligence (CQ).

<http://www.culturalq.com/>

Images for Cultural Intelligence Center

Cultural Intelligence | Cultural Intelligence (CQ) | Pinterest

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Cultural Intelligence: Improving Your CQ to Engage Our Multicultural World (Youth, Family, and Culture) [David A. Livermore, Chap Clark]

Twenty-first-century society is diverse, and Christians must be able to understand other cultures and communicate effectively between and among them. Following up on the bestselling *Hurt: Inside the World of Today's Teenagers*, this new addition to the Youth, Family, and Culture series explores the much-needed skill of Cultural Intelligence (C.Q.), the ability to work effectively across national, ethnic, and even organizational cultures. While rooted in sound, scholarly research, Cultural Intelligence is highly practical and accessible to general readers. It will benefit students as well as guide ministry leaders interested in increasing their cultural awareness and sensitivity. Packed with assessment tools, simulations, case studies, and exercises, Cultural Intelligence will help transform individuals and organizations into effective intercultural communicators of the gospel. Excerpt What do you do when you encounter someone who isn't like you? How do you feel? What goes on inside you? How do you relate to him or her? These are the kinds of questions we want to explore in this book. Few things are more basic to life than expressing love and respect for people who look, think, believe, act, and see differently than we do. We want to adapt to the barrage of cultures around us while still remaining true to ourselves. We want to let the world change us so that we can be part of changing the world. And we want to move from the desire to love across the chasm of cultural difference to the ability to express our love for people of difference. Relating lovingly to our fellow human beings is central to what it means to be human. And when it comes down to it,

Christian ministry at its core is interacting with all kinds of people in ways that give them glimpses of Jesus in us. The billions of us sharing planet Earth together have so much in common. We're all born. We all die. We're all created in the image of God.

<http://www.amazon.com/Cultural-Intelligence-Improving-Multicultural-Culture/dp/0801035899>
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<https://www.youtube.com/watch?v=OsmCunCYmj0> Leading with Cultural Intelligence by David Livernore TEL 230 – YouTube
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[Images for Cultural Intelligence: Improving Your CQ to Engage Our Multicultural World \(Youth, Family, and Culture\) \[David A. Livernore, Chap Clark\]](https://www.amazon.com/Chap-Clark/e/B001H6PW8G)
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Cultural intelligence - Wikipedia

Cultural Intelligence, cultural quotient or CQ, is a term used in business, education, government and academic research. Cultural intelligence can be understood as the capability to relate and work effectively across cultures. Originally, the term cultural intelligence and the abbreviation "CQ" was developed by the research done by Soon Ang and Linn Van Dyne as a researched-based way of measuring and predicting intercultural performance.

http://en.wikipedia.org/wiki/Cultural_intelligence

[Images for cultural intelligence](https://www.wikipedia.org/wiki/Cultural_intelligence)

Handbook of Cultural Intelligence: Theory Measurement and Application [Soon Ang, Linn Van Dyne]

Cultural intelligence is defined as an individual's ability to function effectively in situations characterized by cultural diversity. With contributions from eminent scholars worldwide, the "Handbook of Cultural Intelligence" is a 'state-of-the-science' summary of the body of knowledge about cultural intelligence and its relevance for managing diversity both within and across cultures. Because cultural intelligence capabilities can be enhanced through education and experience, this handbook emphasizes individual capabilities - specific characteristics that allow people to function effectively in culturally diverse settings - rather than the approach used by more traditional books of describing and comparing cultures based on national cultural norms, beliefs, habits, and practices. The Handbook covers conceptional and definitional issues, assessment approaches, and application of cultural intelligence in the domains of international and cross-cultural management as well as management of domestic activity. It is an invaluable resource that will stimulate and guide future research on this important topic and its application across a broad range of

disciplines, including management, organizational behavior, industrial and organizational psychology, intercultural communication, and more.

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Images for Handbook of Cultural Intelligence: Theory Measurement and Application [Soon Ang, Linn Van Dyne]

HBR's 10 Must Reads on Managing Across Cultures by Harvard Business Review (Author), Jeanne Brett (Contributor), Yves L. Doz (Contributor), Erin Meyer (Contributor), Hal Gregersen (Contributor)

Put an end to miscommunication and inefficiency--and tap into the strengths of your diverse team. If you read nothing else on managing across cultures, read these 10 articles. We've combed through hundreds of Harvard Business Review articles and selected the most important ones to help you manage culturally diverse employees, whether they're dispersed around the world or you're working with a multicultural team in a single location. This book will inspire you to: Develop your cultural intelligence, Overcome conflict on a team where cultural norms differ, Adopt a common language for more efficient communication, Use the diverse perspectives of your employees to find new business opportunities, Take varying cultural practices into account when resolving ethical issues, and Accommodate and plan for your expatriate employees.

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What is Cultural Intelligence (CQ)? | CQaware.com

Cultural Intelligence is the newest type of Intelligence that has recently hit the mainstream world. CQ differs from IQ and EQ because it is a critical capability that enhances an individual's success in cross-cultural settings. However, as opposed to an individual's static IQ, CQ is a capability that can grow and develop over time. An individual's Cultural Intelligence depends on several factors and can be enhanced in many ways. It can change based on a person's interactions with other cultures, their effort and interest in learning about new cultures, as well as through international experiences. Awareness of other cultures can be gathered through educational, personal and work experiences.

Cultural Intelligence is extremely beneficial as it provides insights into how individuals are able to handle interacting in cross-cultural situations. Enhancing one's CQ is critical for people who interact with multicultural co-workers, managers, trade partners, clients, etc. Also, it is important for increasing organizational effectiveness in multicultural teams at home.

<http://cqaware.com/what-is-cultural-intelligence/>
Images for What is Cultural Intelligence (CQ)? | CQaware.com

20) Curious

A Curious Mind: The Secret to a Bigger Life by Brian Grazer (Author), Charles Fishman (Author)

#1 *New York Times* bestselling author and Oscar-winning producer Brian Grazer has written a brilliantly entertaining and eye-opening exploration of curiosity and the life-changing effects it can have on every person's life.

From Academy Award-winning producer Brian Grazer, *New York Times* bestseller *A Curious Mind* offers a brilliant peek into the "curiosity conversations" that inspired him to create some of the world's most iconic movies and television shows. He shows how curiosity has been the "secret" that fueled his rise as one of Hollywood's leading producers and creative visionaries, and how all of us can channel its power to lead bigger and more rewarding lives.

Grazer has spent most of his life exploring curiosity through what he terms "curiosity conversations" with some of the most interesting people in the world, including spies, royals, scientists, politicians, moguls, Nobel laureates, artists... anyone whose story might broaden his worldview. These discussions sparked the creative inspiration behind many of his movies and TV shows, including *Splash*, *24*, *A Beautiful Mind*, *Apollo 13*, *Arrested Development*, *8 Mile*, *J. Edgar*, *Empire*, and many others.

A Curious Mind is not only a fascinating page-turner—it also offers a blueprint for how we can awaken our own curiosity and use it as a superpower in our lives. Whether you're looking to strengthen your management style at work, uncover a new source of creativity, or become a better romantic partner, this book—and its lessons on the power of curiosity—can change your life.

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[Images for A Curious Mind: The Secret to a Bigger Life by Brian Grazer \(Author\), Charles Fishman \(Author\)](#)

Barnabas Piper on How Curious Leaders Gain a Distinct Advantage - Carey Nieuwhof

In a wide-ranging conversation with Carey Nieuwhof, Barnabas Piper, explains how his parents, John and Noel Piper, encouraged curiosity and how he came to view it not as the enemy of faith, but as its friend.

<https://careynieuwhof.com/episode144/>

[Images for Barnabas Piper on How Curious Leaders Gain a Distinct Advantage - Carey Nieuwhof](#)

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Curious | Definition of Curious by Merriam-Webster

: having a desire to learn or know more about something or someone.

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CURIOSITY that is the key to Everything | Armstrong Economics

If we do not try to figure out how everything works without assuming we know everything so why bother, we just may learn something. Therein lies the seeds to the advancement of human society.

<https://www.armstrongeconomics.com/armstrongeconomics101/basic-concepts/curiosity-that-is-the-key-to-everything/>

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Embrace Curiosity: 4 Ways Questioning Makes You A Better Leader - Forbes

Since curiosity and humility go hand-in-hand (you can't have one without the other since asking questions subjugates oneself to the input of others), let's look at four ways curiosity fuels leadership:

<https://www.forbes.com/sites/jeffboss/2016/05/22/embrace-curiosity-4-ways-questioning-makes-you-a-better-leader/#3be116f1b640>

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Leadership Strengths: Are You a Curious Leader? | Monster.com

Curious leaders would rather pose the right questions that give them a deeper understanding than compete to deliver answers in hopes of acknowledgment. Curiosity allows the Anywhere Leader to adopt an exploratory mindset in everything she does.

<https://hiring.monster.com/hr/hr-best-practices/workforce-management/hr-management-skills/leadership-skills.aspx>

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<http://www.executivecoaching.com/leadership-effectiveness-the-curious-leader/>

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<https://www.amazon.com/Virtuous-Minds-Intellectual-Character-Development/dp/0830827145>

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[Images for Curiosity: The Underrated Leadership Value](#)

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<http://www.patheos.com/blogs/christiancrier/2016/11/28/top-7-bible-verses-about-curiosity/>

<https://biblereasons.com/curiosity/>

<https://www.biblestudytools.com/concordances/naves-topical-bible/curiosity.html>

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<http://byfaithonline.com/nurturing-a-holy-curiosity/>

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<https://www.crosswalk.com/faith/spiritual-life/are-you-a-curious-christian.html>

<http://biblehub.com/topical/c/curiosity.htm>

http://biblehub.com/topical/naves/c/curiosity--to_see_god.htm

<https://www.biblegateway.com/topical/Curiosity/Nave>

<https://www.biblegateway.com/blog/2015/12/how-to-study-the-bible-curiosity/>

<https://missionbibleclass.org/2015/03/14/curiosity-that-leads-to-god/>

[Images for curiosity-that-leads-to-god](#)

<https://urbana.org/blog/curiosity-key-learning-well>
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21) Dark Side

Overcoming the Dark Side of Leadership, revised edition by Gary L. McIntosh (Author), Samuel D. Rima (Author)

The Christian world has been rocked by the number of prominent leaders, in both church and parachurch organizations, who have been compromised by moral, ethical, and theological failures. *Overcoming the Dark Side of Leadership* addresses this alarming problem and offers Christian leaders valuable guidance in dealing with the inherent risks of their work.

In this revised edition (original: 1997), seminary professors Rima and MacIntosh warn how those in leadership must confront the warning signs of potential failure they term “the dark side”. The “dark side” refers to inner urges, compulsions and motivations that drive one toward success. This book helps you understand what the dark side is, leads you to discover your own dark side, and then guides you through the steps to redeem your dark side.

McIntosh and Rima offer a series of steps for leaders to consider so they can take control of their dark side and learn to harness its creative powers.

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<https://www.amazon.com/Overcoming-Dark-Side-Leadership-Confronting/dp/0801068355>
https://www.goodreads.com/book/show/192783.Overcoming_the_Dark_Side_of_Leadership
<http://bakerpublishinggroup.com/books/overcoming-the-dark-side-of-leadership-revised-edition/148352>
<https://www.barnesandnoble.com/w/overcoming-the-dark-side-of-leadership-gary-l-mcintosh/1111409444>
<https://www.waterstones.com/book/overcoming-the-dark-side-of-leadership/gary-l-mcintosh/samuel-d-rima/9780801068355>
<https://www.slideshare.net/bmunson3/overcoming-the-dark-side-of-leadership-10599625>
<https://www.scribd.com/book/234998304/Overcoming-the-Dark-Side-of-Leadership-How-to-Become-an-Effective-Leader-by-Confronting-Potential-Failures>
<https://www.allbookstores.com/Overcoming-Dark-Side-Leadership-How/9780801068355>
https://books.google.com/books/about/Overcoming_the_Dark_Side_of_Leadership.html?id=MDrgOnyykQYC
https://books.google.com/books/about/Overcoming_the_Dark_Side_of_Leadership.html?id=SnrajwEACAAJ
<https://www.pinterest.com/courteousrebel/leadership-books/>
<http://jafriedrich.de/pdf/Book%20summary%20-%20Overcoming%20the%20Dark%20Side%20of%20Leadership.pdf>
<http://www.barnabasministry.com/review-darkside.html>
<http://ebookbrowse.com/overcoming-the-dark-side-of-leadership-pdf-d99190196>
http://books.google.com/books/about/Overcoming_the_Dark_Side_of_Leadership.html?id=ErYIAAAACAAJ
<https://www.amazon.com/Gary-L.-McIntosh/e/B000AQ1114>
https://www.goodreads.com/author/show/58621.Gary_L_McIntosh
[Images for Gary L. McIntosh \(Author\)](#)
<https://www.amazon.com/Samuel-D.-Rima/e/B003155SU8>
https://www.goodreads.com/author/show/166459.Samuel_D_Rima
[Images for Samuel D. Rima \(Author\)](#)
[Images for Overcoming the Dark Side of Leadership, revised edition by Gary L. McIntosh \(Author\), Samuel D. Rima \(Author\)](#)

The Dark Side of Leadership - Florida Tech Online

The dark side of leadership is defined as “an ongoing pattern of behavior exhibited by a leader that results in overall negative organizational outcomes based on the interactions between the leader, follower and the environment,” according to a 2009 report published by leadership coaching consultant Semann & Slattery.

<https://www.floridatechonline.com/blog/business/the-dark-side-of-leadership/>
<https://www.ckju.net/en/dossier/dark-side-leadership-how-bad-leaders-can-destroy-organizations-and-undermine-their-followers>
[Images for dark-side-leadership-how-bad-leaders-can-destroy-organizations-and-undermine-their-followers](#)
<https://www.chicagotribune.com/business/ct-dark-side-behaviors-0105-biz-20160104-story.html>
<https://www.tandfonline.com/doi/full/10.1080/13632434.2018.1509276> The dark side of leadership and management
<https://sites.psu.edu/leadership/2017/10/03/good-leader-gone-bad-the-dark-side-of-leadership/>
[Images for good-leader-gone-bad-the-dark-side-of-leadership](#)
<https://www.psychological-consultancy.com/blog/dark-side-traits-and-organisation-culture/>
<https://www.youtube.com/watch?v=Vp3KczF4kDA> The Dark Side of Leadership – YouTube
[Images for Dark Side of Leadership - YouTube](#)
<https://leaderonomics.com/functional/leaders-dark-side>
<https://www.theglobeandmail.com/report-on-business/careers/leadership-lab/exploring-the-dark-side-of-leadership/article22448404/>
[Images for exploring-the-dark-side-of-leadership images](#)
<https://www.researchgate.net/publication/235321730> The two faces of leadership Considering the dark side of leader-follower dynamics
<https://books.emeraldinsight.com/page/detail/The-Dark-Side-of-Leadership/?k=9781786355003>
<https://www.amazon.co.uk/Dark-Side-Transformational-Leadership/dp/041556428X>
<https://hbr.org/2012/11/the-dark-side-of-charisma>

The Dark Side of Leadership - Forbes

Eternal vigilance is the price of freedom, and without it our purely intellectual efforts degenerate into little more than the mental masturbation of the armchair general.

<https://www.forbes.com/sites/augustturak/2012/06/22/the-dark-side-of-leadership/#17173270615f>

Images for Dark Side of Leadership - Forbes

<https://www.forbes.com/sites/alicegwalton/2013/02/07/the-dark-side-of-leadership-the-impact-of-a-bad-boss-can-go-viral-though-the-office/#23d85280a638>

<https://www.forbes.com/sites/audreymurrell/2018/06/04/battling-the-dark-side-of-charisma/#5ef89b5f24ee>

<https://www.forbes.com/sites/shelliekarabell/2015/06/19/corruption-101-the-dark-side-of-leadership/#6ec8d17039a8>

<https://www.forbes.com/sites/forbescoachescouncil/2018/02/22/the-dark-side-of-trust/#134923f52b33>

<https://www.forbes.com/sites/brettsteenbarger/2019/03/17/navigating-the-light-and-dark-sides-of-your-personality/#459979d3696b>

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<https://www.forbes.com/sites/davidthier/2019/04/24/report-reveals-the-dark-side-of-the-constant-fortnite-updates/#7a6a80555e1e>

<https://www.forbes.com/sites/samcurry/2019/09/04/the-lure-of-the-dark-side-using-offensive-cyber-for-good/#227ae1296421>

<https://www.forbes.com/sites/karlynborysenko/2020/02/12/the-dark-side-of-metoo-what-happens-when-men-are-falsely-accused/#6bcb2572864d>

22) Demeanor

Demeanor | Definition of Demeanor by Merriam-Webster

: behavior toward others : outward **manner**

<https://www.merriam-webster.com/dictionary/demeanor>

[Images for Demeanor | Definition](#)

Four Traits of Courageous Leaders | Leader's Beacon

They are willing to stand alone

Courageous leaders are those who know where they are going and what it takes to get there. They can be both inspiring and complex. Their focus and **demeanor** can be misinterpreted by those who may not share the same leadership DNA who had rather go all out with a passion than play it safe with an assumption.

<https://www.leadersbeacon.com/four-traits-courageous-leaders/>

[Images for Traits of Courageous Leaders](#)

<http://enduranceleader.com/demeanor/>

<https://www.cio.com/article/3075850/leadership-management/are-you-a-consistent-leader.html>

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[Images for consistent demeanor and temperament](#)

<https://www.forbes.com/sites/glennllopi/2014/01/20/7-ways-leaders-maintain-their-composure-in-difficult-times/#6a94e07c2157>

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[Images for Positive Mental Attitude](#)

[Images for overall demeanor](#)

http://www.jfdperfsolutions.com/modules/news/leadership-7_personal_characteristics_of_a_good_leader.html

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[Images for confidence and a positive demeanor](#)

<https://www.envisio.com/blog/top-10-characteristics-of-proactive-leaders>

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<https://www.entrepreneur.com/article/253116>

The True Measure of Leadership Is Staying Calm in the Storm

[Images for Staying Calm in the Storm](#)

https://blog.cengage.com/top_blog/tips-for-students-leadership-qualities-staying-on-target/ self-confidence and calm **demeanor**

[Images for calm demeanor](#)

One thing players like about Kevin Stefanski: His demeanor

"I think it's important to note that while he doesn't ride the roller coaster emotionally and he does have a consistent demeanor about him, he also has a strength of personality that would suggest he's not a pushover or somebody that players can take advantage of," Vikings quarterback Kirk Cousins said Wednesday.

<https://vikingswire.usatoday.com/2019/01/09/one-thing-players-like-about-kevin-stefanski-his-demeanor/>

[Images for One thing players like about Kevin Stefanski: His demeanor](#)

<https://www.thezonereport.com/one-thing-players-like-about-kevin-stefanski-his-demeanor/>

<https://www.vikings.com/news/vikings-players-react-to-kevin-stefanski-s-hire-as-offensive-coordinator>

<https://www.vikings.com/news/kevin-stefanski-enabling-players>

23) Denomination

Denominational Leader · Vibrant Faith

Vibrant Faith is committed to helping you as a denominational leader work with your congregations to envision and design faith formation for children, youth, adults, and families. We recognize the effectiveness of "intergenerational" faith formation in which people of all generations and ages grow in faith together and would like to help build this into your denominations. Our goal is to

assist you in guiding church leaders to become more knowledgeable, more skilled, and more confident in shaping, providing, and leading faith formation in the 21st century.

<https://vibrantfaith.org/denominational-leader/>
[Images for Denominational Leader - Vibrant Faith](#)

Denominational leaders as bridge-builders - Faith and Leadership

They manage tension between people, issues, and factions. They connect congregations to support systems. They stand in the space between old leadership models and the future.

<https://www.faithandleadership.com/denominational-leaders-bridge-builders>
[Images for Denominational leaders as bridge-builders - Faith and Leadership](#)
<https://faithandleadership.com/gretchen-e-ziegenhals>
<http://www.faithandleadership.com/category/topics/future-denominations>

Denominational Leaders | Church Law & Tax

Welcome! On this page, you will find lessons, articles, and resources specifically tailored to your role as a denominational leader.

<https://www.churchlawandtax.com/lessons/denomination-leaders/>
[Images for Denominational Leaders | Church Law & Tax](#)

Denominational Leadership | Leadership Education at Duke Divinity

It seems like only yesterday that you were the pastor of a congregation, and now you are offering leadership to your denomination at the regional or national level. Not only are the scope and scale of your responsibilities different, so too are your available resources and the ways you can lead effectively. This four-day educational event is designed so you can consider your practice of leadership and be equipped with the tools and strategies you need to navigate the complexities and changing landscape of denominational and institutional life today.

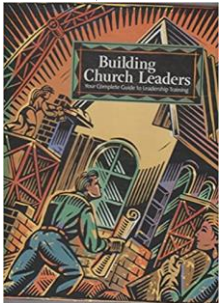
People of all denominations who are transitioning from parish ministry to executive-level positions within denominational governing bodies or who have been in their role fewer than three years are welcome to apply for this selective program.

<http://leadership.divinity.duke.edu/what-we-offer/programs/denominational-leadership/>
[Images for Denominational Leadership | Leadership Education at Duke Divinity](#)

24) Development

Building Leaders: Blueprints for Developing Leadership at Every Level of Your Church [Aubrey Malphurs, Will Mancini].

Training the next generation of leaders is crucial to spreading the gospel, yet most churches have no formal way of doing this. Why? Tight budgets, small staffs, and a lack of know how are just a few reasons suggested by church consultants Aubrey Malphurs and William Mancini in this groundbreaking book. *Building Leaders* provides real life examples of ways churches can unleash their true ministry potential by training staff members and laypeople to lead. With step by step instructions that can be applied to any church or para-church ministry, Building Leaders shows readers how to: empower, not just train, leaders overcome obstacles to developing leaders identify emerging leaders use biblical models for training leaders form a leadership training program to fit any size or budget Packed with surveys, discussion questions, and a leadership development guide, Building Leaders will encourage leaders to "duplicate themselves" in order to see their ministry grow. It is a perfect resource for ministry students, church leaders, and pastors.



<http://www.amazon.com/Building-Church-Leaders-Complete-Leadership/dp/B003ZWBJ8>
http://www.goodreads.com/book/show/954121.Building_Leaders
<https://www.barnesandnoble.com/w/building-leaders-aubrey-malphurs/1111010573>
<https://www.logos.com/product/43501/building-leaders-blueprints-for-developing-leadership-at-every-level-of-your-church>
<http://www.buildingchurchleaders.com/>
https://books.google.com/books/about/Building_Leaders.html?id=yfh9jf5X-pgC
[Building Leaders: Blueprints for Developing Leadership at Every Level of Your Church](#)
http://www.gospelpublishing.com/store/AGPH/Downloads/item_content/building_leaders.pdf
<http://resources.mennonitechurch.ca/ResourceView/2/8934>
<https://www.sharefaith.com/blog/2016/02/top-100-bestselling-church-leadership-books/>
<http://www.christianitytoday.com/le/>
<http://www.willmancini.com/building-leaders>
<http://auxano.com/services/leadership/>

<http://www2.auxano.com/l/28802/2014-11-04/3d6i1>
<http://christopherscottblog.com/review-of-building-leaders-aubrey-malphurs/>
<http://www.churchunique.com/about-the-author/>
<http://www.malphursgroup.com/>
<https://www.amazon.com/Aubrey-Malphurs/e/B001JS89K0>
http://www.goodreads.com/author/show/231303.Aubrey_Malphurs
 Images for Aubrey Malphurs, author
www.churchplanting.com/aubrey-malphurs/
<https://www.logos.com/product/30293/aubrey-malphurs-collection>
<https://www.amazon.com/Will-Mancini/e/B001JS7R3K>
https://www.goodreads.com/author/show/483865.Will_Mancini
 Images for Will Mancini, author building leaders
 Images for Building Leaders: Blueprints for Developing Leadership at Every Level of Your Church [Aubrey Malphurs, Will Mancini]

Developing Organizational Leaders - SHRM

Leaders deal with rapid changes brought about by new technologies, globalization, politics, environmental concerns and war, transforming the basic values, beliefs and attitudes of followers to build organizational capacity for positive change.

SHRM research indicates that both HR professionals and executives view leadership development as a major human capital challenge now and in the foreseeable future. In addition, executives would like to see stronger leadership qualities among the ranks of HR professionals themselves. See [SHRM Research Overview: Leadership Development](#).

Leadership development encompasses formal and informal training and professional development programs designed to assist employees in developing leadership skills. See [Warning: Great Leadership Is Habit-Forming](#) and [Re-Think Leadership Development to Ensure Initiatives Support Organizational Strategy](#).

<https://www.shrm.org/resourcesandtools/tools-and-samples/toolkits/pages/developingorganizationalleaders.aspx>

Images for Developing Organizational Leaders - SHRM

Leadership Development for Public Life- Evangelical Lutheran Church in America. Mark S. Hanson, Presiding Bishop

It is time the ELCA claims its place and power in the public square as the 5th largest denomination in the United States. Yes, now is the acceptable time for us to LEAD.

http://download.elca.org/ELCA%20Resource%20Repository/Leadership_Development_For_Public_Life_Hanson.pdf

<https://www.elca.org/About/History/Former-Presiding-Bishops/The-Rev-Mark-Hanson>

<https://www.facebook.com/Lutherans/photos/a.10150256513748775/10156662643338775/?type=3>

https://en.wikipedia.org/wiki/Mark_Hanson

<https://www.amazon.com/Mark-S.-Hanson/e/B001JS7OW4>

https://www.goodreads.com/author/show/629649.Mark_S_Hanson

Images for Mark S. Hanson, Presiding Bishop

Images for Leadership Development for Public Life- Evangelical Lutheran Church in America. Mark S. Hanson, Presiding Bishop

Leadership Development: Helping the church leaders of today and tomorrow

The Metropolitan Chicago Synod takes an active role in fostering leadership within the church, whether ordained or lay. This section contains an array of information to support various aspects of leadership development.

Congregational Support » Leadership Development

<http://www.mcelca.org/congregation/leadership/index.php>

Images for Congregational Support » Leadership Development

Images for Leadership Development: Helping the church leaders of today and tomorrow

The Making of a Leader, Second Edition: Recognizing the Lessons and Stages of Leadership Development [Robert Clinton]

After examining the lives of hundreds of historical, biblical, and contemporary leaders, Dr. J. Robert Clinton gained perspective on how leaders develop over a lifetime. By studying the six distinct stages he identifies, you will learn to: Recognize and respond to God's providential shaping in your life, determine where you are in the leadership development process, identify others with leadership characteristics, direct the development of future leaders. This revised and updated edition includes several new appendixes and expanded endnotes, as well as an application section at the end of each chapter.



<http://www.amazon.com/The-Making-Leader-Second-Edition/dp/1612910750>

<http://astore.amazon.com/interimmini06-20/detail/1612910750>

http://www.goodreads.com/book/show/151739.The_Making_of_a_Leader

<https://www.barnesandnoble.com/w/the-making-of-a-leader-robert-clinton/1110904415#/>

<https://www.bookdepository.com/Making-Leader-Second-Edition-Robert-Clinton/9781612910758>

<https://secure.cggc.org/the-making-of-a-leader-2nd-edition-2>

https://books.google.com/books/about/The_Making_of_a_Leader.html?id=ZcxYDwAAQBAJ

The Making of a Leader: Recognizing the Lessons and Stages of Leadership Development

Made to Flourish: Beyond Quick Fixes to a Thriving Organization Page 194

https://www.cmaresources.org/files/The_Making_Of_A_Leader_-J_Robert_Clinton.pdf

http://lifechangegroup.org/files/The_Making_Of_A_Leader_-J_Robert_Clinton.pdf

<https://leadwithyourlife.com/the-making-of-a-leader/>

<http://www.reasonsforgod.org/2015/11/the-making-of-a-leader-by-robert-clinton-a-book-review/>

<http://www.reasonsforgod.org/2015/12/the-making-of-a-leader-by-robert-clinton-five-great-quotes/>

<http://bobbyclinton.com/>

<http://www.barnesandnoble.com/w/the-making-of-a-leader-robert-clinton/1110904415>

<https://www.amazon.com/J.-Robert-Clinton/e/B000APGUA4>

https://www.goodreads.com/author/list/8766.J_Robert_Clinton

Images for Robert Clinton, author

Images for The Making of a Leader, Second Edition: Recognizing the Lessons and Stages of Leadership Development [Robert Clinton]

The Exceptional Leader: A Parable of Leadership Development (Leadership Secrets) [Stan Toler]

Few leaders think of themselves as natural leaders, and all of them tend to fall into one of three groups: those whose leadership is taken for granted; budding leaders who are relatively untested on the job; and untrained leaders who have found themselves suddenly thrust into a leadership position.

The Exceptional Leader calms the fears and boosts the confidence of all untrained leaders and serves as a refresher course for seasoned leaders.

Written as a dialogue between a seasoned leader and a young businessman, the one-on-one conversation reveals proven, common-sense leadership principles and instruction on how to lead holistically, with heart and soul.

When Paul picks up a starfish on the beach and shares with Tim the five secrets of an exceptional leader, the result is leadership excellence.

<http://www.amazon.com/The-Exceptional-Leader-Leadership-Development/dp/0834133784>

<https://www.goodreads.com/book/show/20972337-the-exceptional-leader>

https://www.goodreads.com/author/quotes/29613.Stan_Toler

https://books.google.com/books/about/Exceptional_Leader_A_Parable_of_Leadership.html?id=8TDmsgEACAAJ

https://books.google.com/books/about/The_Exceptional_Leader.html?id=1UPfoAEACAAJ

<http://stantoler.com/wp-content/uploads/2013/05/FiveSecretsExcerptLdr-one-sheet-2013.pdf>

<https://www.churchgrowth.org/stan-toler/>

https://en.wikipedia.org/wiki/Stan_Toler

<https://www.facebook.com/DrStanToler/>

<http://www.nazarene.org/organization/board-general-superintendents/gs-emeriti/dr-stan-toler>

<https://www.amazon.com/Stan-Toler/e/B001HCX8L8>

https://www.goodreads.com/author/list/29613.Stan_Toler

Images for stan toler, author

Images for The Exceptional Leader: A Parable of Leadership Development (Leadership Secrets) [Stan Toler]

What Does the Bible Say About Development? - OpenBible.info

<https://www.openbible.info/topics/development>

https://www.openbible.info/topics/developing_character

Images for bible and development

<https://bible.knowing-jesus.com/topics/Development>

25) Differentiation

Alban at Duke Divinity School » Differentiated Leadership

The pastor plays a unique role in the congregational system. This role gives certain responsibilities. While pastors cannot choose whether to be involved, they can choose how to be involved. The issue, then, comes down to choices and decisions about how to respond appropriately to challenges.

<https://alban.org/archive/differentiated-leadership/>

Images for Alban at Duke Divinity School » Differentiated Leadership

Are You a Self-Differentiated Leader? If Not, You Need to Become One

What is the central task that leaders need to be working on? Themselves. By working on themselves, resolving their personal and emotional issues, they then lead out of a more effective and differentiated place than leaders who do not.

<https://churchleaders.com/youth/youth-leaders-blogs/159731-rhett-smith-are-you-a-self-differentiated-leader.html>

Images for Are You a Self-Differentiated Leader? If Not, You Need to Become One

Differentiation of Self: Bowen Family Systems Theory Perspectives by Peter Titelman (Editor)

Bowen theory views the family as an emotional unit. The family is a natural system that has evolved, like all living systems. The elegance and unity of the concept of differentiation of self, and of Bowen theory in its entirety, is that they describe the basis of individual functioning in relation to others within the emotional systems of family, occupation, community, and larger society.

This volume consists of essays elucidating and applying differentiation of self, the central concept of Bowen family systems theory

and therapy. The purpose of the volume is fourfold: to describe the historical evolution of differentiation of self, to analyze the complex dimension of this concept as the integrating cornerstone of Bowen theory, to present applications of the concept for both the therapist/coach and in clinical practice, to examine the problems and possibilities of researching differentiation of self. The largest part of this volume is the presentation of in-depth case studies of clients or therapists in their efforts to differentiate or define self. This provides an understanding of the *what* and *how* that go into the differentiation of self. Contributed to by professionals who have studied, applied, and taught Bowen theory in their own lives, practices, educational settings, and training settings, this volume is a must-have for any therapist/coach working within a systems perspective.



<http://www.amazon.com/Differentiation-Self-Family-Systems-Perspectives/dp/0415522056>

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<https://books.google.com/books?isbn=1317788664> About the Editor

<https://www.youtube.com/watch?v=TetS0OifzUQ> Three Steps to Differentiating One's Self - YouTube

[Images for Three Steps to Differentiating One's Self - YouTube](#)

<https://coupleandfamilyinstitute.com/2017/12/titelman-peter/>

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[Images for Peter Titelman \(Editor\)](#)

[Images for Bowen Family Systems Theory Perspectives by Peter Titelman \(Editor\)](#)

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<https://elearninginfographics.com/10-inspiring-quotations-help-differentiate-instruction-infographic/>

Friedman's Theory of Differentiated Leadership Made Simple - YouTube

Dr. Jonathan Camp discusses the book *A Failure of Nerve* by Edwin Friedman, who owes many of his ideas of leadership to Murray Bowen (1913-1990), a pioneer of family therapy. Central to Bowen's family systems theory is the concept of differentiation, or the ability of a person to maintain a strong sense of "self" within the family. The anxious family system is composed of emotional triangles, in which two conflicting members try to diffuse the anxiety between them by bringing in a third member. But this only heightens the anxiety of the system. A well-differentiated person is able to resist the lure of emotional triangles, which causes the family system to mature by influencing others to take responsibility for themselves. In *A Failure of Nerve*, Friedman applies Bowen's family systems theory to organizational leadership.

<https://www.youtube.com/watch?v=RqdcIjNV-Ew>

[Images for Friedman's Theory of Differentiated Leadership Made Simple - YouTube](#)

Edwin Friedman - Wikipedia

Self-differentiation

Building on his work, *Generation to Generation*, Friedman's family and friends published *A Failure of Nerve--leadership in the age of the quick fix* finishing Friedman's work on his understanding of leaders as "self-differentiated or well-differentiated." Friedman illustrates good "self-differentiated" leadership to that present in the great Renaissance explorers, where leaders had: the capacity to separate oneself from surrounding emotional processes, the capacity to obtain clarity about one's principles and vision, the willingness to be exposed and be vulnerable, the persistence to face inertial resistance, the self-regulation of emotions in the face of reactive sabotage.

Two concepts are critical in Friedman's model: self-knowledge and self-control. Friedman attacks what he calls the failure of nerve in leaders who are "highly anxious risk-avoiders," more concerned with good feelings than with progress—one whose life revolves around the axis of consensus. By self-differentiation, the leader maintains his/her integrity (a non-anxious self as opposed to an anxious non-self) and thus promotes "the integrity or prevents the dis-integration of the system he or she is leading."

In other places, Friedman argues that the well-differentiated leader:

...is not an autocrat who tells others what to do or orders them around, although any leader who defines himself or herself clearly may be perceived that way by those who are not taking responsibility for their own emotional being and destiny... is someone who has clarity about his or her own life goals, and, therefore, someone who is less likely to become lost in the anxious emotional processes swirling about.... is someone who can separate while still remaining connected, and therefore can maintain a modifying, non-anxious, and sometimes challenging presence... is someone who can manage his or her own reactivity to the automatic reactivity of others, and therefore be able to take stands at the risk of displeasing.

https://en.wikipedia.org/wiki/Edwin_Friedman
[Images for Edwin Friedman - self-differentiation](#)

Self-Differentiated Leadership | LeaderLab | UUA.org

Self-differentiated Leaders know who they are well enough that they also know where they stand, and what they will and will not do; they understand the necessity of boundaries, and work within the congregation to ensure that healthy boundaries are in place and are supported; they can be clear in who they are, without requiring others to join them in that same place, but instead to be true to their own self.

<https://www.uua.org/leadership/library/self-differentiated-leadership>
[Images for Self-Differentiated Leadership | LeaderLab | UUA.org](#)

Six "Tells" of the Differentiated Leader – Perspectives on Congregational Leadership

Here are six ways to "tell" one is functioning as a differentiated leader:

<http://perspectivesig.blogspot.com/2014/07/six-tells-of-differentiated-leader.html>
[Images for Six "Tells" of the Differentiated Leader – Perspectives on Congregational Leadership](#)
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26) Discipline

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Discipline | Definition of Discipline by Merriam-Webster

: control that is gained by requiring that rules or orders be obeyed and punishing bad behavior. : a way of behaving that shows a willingness to obey rules or orders. : behavior that is judged by how well it follows a set of rules or orders.

<https://www.merriam-webster.com/dictionary/discipline>
[Images for Discipline | Definition](#)

Discipline Quotes - BrainyQuote

<https://www.brainyquote.com/topics/discipline>
<https://www.brainyquote.com/topics/self-discipline>
[Images for discipline quotes](#)

Discipline - Wikipedia

Self-discipline

Self-discipline is about creating new habits of thought, action, and speech toward improving oneself and to reach institutional goals. This is an alternative to viewing discipline as a means to obtain more information.



"To think good thoughts requires effort. This is one of the things that discipline – [training](#) – is about". -[James Clavell](#), *Shōgun* (1975).

<https://en.wikipedia.org/wiki/Discipline>

[Images for Self-discipline](#)

Goal Setting | Susan Beaumont and Associates, LLC

In the world of congregations, we are good at planning and doing. We enjoy thinking great thoughts and crafting lofty ministry ideals. We are fair at experimenting with our ideas and taking tentative steps in the direction of our plans. We are great at running programs, running programs, and running more programs.

However, we are not good at learning from our mistakes, making course corrections, and fully implementing our intentions. We avoid evaluation and accountability. Consequently, we fail in our intentional change efforts and fall back into the status quo. We could learn something from the [discipline](#) of Management, which has long embraced the plan-do-check-act process (also known as the Deming cycle), as a way of managing change and promoting continuous improvement. The four phases in the Plan-Do-Check-Act Cycle involve:

Plan: Identifying and analyzing the situation. Setting a goal for the future.

Do: Developing and testing potential approaches.

Check: Measuring how effective the approach was, and analyzing whether it could be improved in any way

Act: Implementing the improved approach fully.

<http://www.susanbeaumont.com/blog/goal-setting/>

[Images for Goal Setting | Susan Beaumont and Associates, LLC](#)

[Images for discipline of Management the plan-do-check-act process](#)

Jim Collins - Articles - Good to Great

[Disciplined](#) people: "Who" before "what"

You are a bus driver. The bus, your company, is at a standstill, and it's your job to get it going. You have to decide where you're going, how you're going to get there, and who's going with you.

Most people assume that great bus drivers (read: business leaders) immediately start the journey by announcing to the people on the bus where they're going—by setting a new direction or by articulating a fresh corporate vision.

In fact, leaders of companies that go from good to great start not with "where" but with "who." They start by getting the right people on the bus, the wrong people off the bus, and the right people in the right seats. And they stick with that discipline—first the people, then the direction—no matter how dire the circumstances.

http://www.jimcollins.com/article_topics/articles/good-to-great.html

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Leadership Self-discipline | Justin Ledvina

Just like athletes, leaders must be the masters of self-[discipline](#).

<http://justinledvina.com/branding/leadership-self-discipline/>

[Images for Leadership Self-discipline](#)

[Images for Just like athletes, leaders must be the masters of self-discipline.](#)

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https://link.springer.com/chapter/10.1057/9781137492357_8 Self-Discipline: The Making of an Exemplary Leader | SpringerLink
[Images for Self-Discipline: The Making of an Exemplary Leader](#)

The Power of Discipline: 7 Ways It Can Change Your Life by Brian Tracy (Author)

Brian Tracy is one of America's leading authorities on development of human potential. He speaks to over 250,000 people a year and is also a best-selling author who has written 25 books. We at Simple Truths were honored when Brian called to say he'd written a book on what he called the #1 key to success: Self-discipline. We think that *The Power of Discipline* will become a classic on this all important topic. It's about how discipline alone can be the difference between winning and losing; between greatness and mediocrity. The real key to this book, however, is how it ties the power of discipline to 7 critical areas of your life: goals, character, time management, personal health, finances, courage, responsibility.

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<https://www.audiobooksnow.com/audiobook/the-power-of-discipline/455753/>
<https://www.briantracy.com/blog/leadership-success/self-discipline-self-confidence-leadership-styles/>
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Vince Lombardi | Quotes

Discipline

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What Does the Bible Say About Discipline? - OpenBible.info

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<https://biblereasons.com/discipline/>
<https://www.ligonier.org/learn/devotionals/fruit-discipline/>
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[Images for self-discipline-is-the-key-to-unlocking-god-s-will](#)

27) Discretion

Discretion | Definition of Discretion by Merriam-Webster

: the quality of having or showing discernment or good judgment : the quality of being discreet : circumspection especially : cautious reserve in speech. 3 : ability to make responsible decisions.

<https://www.merriam-webster.com/dictionary/discretion>
[Images for Discretion | Definition](#)

Discretion Quotes - BrainyQuote

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<http://thinkexist.com/quotations/discretion/>

<https://en.wikiquote.org/wiki/Discretion>
<http://quotes.yourdictionary.com/DISCRETION>

Discretion - Wikipedia

Discretion has the meaning of acting on one's own authority and judgment. In law, [discretion as to legal rulings](#), such as whether evidence is excluded at a trial, may be exercised by a judge. Some view discretion negatively, while some view it positively. Discretion exists at all levels of law enforcement and in many types of [front-line bureaucrats](#). Discretion has been called "the Art of suiting the action to particular circumstances" ([Lord Scarman](#)). Those in a position of [power](#) are most often able to exercise discretion as to how they will apply or exercise that power. The ability to make decisions which represent a responsible choice and for which an understanding of what is lawful, right or wise may be presupposed.^[1]

<http://en.wikipedia.org/wiki/Discretion>
[Images for Discretion](#)

Street-Level Leadership: Discretion and Legitimacy in Front-Line Public Service [Janet Vinzant Denhardt, Austin Lane Crothers]

The authors offer a framework for understanding the roles and responsibilities of front-line public servants and for assessing the effectiveness of their actions. Examining public service from the perspective of the worker, this book provides a new framework for understanding the roles and responsibilities of front-line public servants and assessing the appropriateness of their actions. Public employees who work at street level face some of the most intractable, pervasive, and complex problems in contemporary society. Drawing on more than 1,500 hours of observation of police officers and social service workers in four states, this book explores the types of situations they confront, the factors they consider, and the hard choices they make. Presenting numerous cases of how these individuals acted in various situations, the authors show how public servants translate the expectations of administrators and others into legitimate street-level action.

Vinzant and Crothers propose the concept of leadership as a positive and realistic framework for understanding what these public servants do and how they can successfully meet the daily challenges of their very difficult and complex jobs. They show how changing the theory and language we use to describe street-level work can encourage decisions that are responsive both to the needs of the clients being served and to the broader community's need for accountability. They also examine how street-level leadership can change the way agencies recruit, train, and manage these employees and how society defines their role in governance. This book offers valuable insights for those working in or studying public administration, policy analysis, criminal justice, and social work.

<http://www.amazon.com/Street-Level-Leadership-Discretion-Legitimacy-Front-Line/dp/0878407057>
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[Images for Austin Lane Crothers, author](#)

[Images for Street-Level Leadership: Discretion and Legitimacy in Front-Line Public Service \[Janet Vinzant Denhardt, Austin Lane Crothers\]](#)

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